

THE METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA



<u>Committee</u> M. Ramos, Chair	Audit and Ethics Committee	Tuesday, February 22, 2022 Meeting Schedule						
T. McCoy, Vice Chair L. Ackerman	Meeting with Board of Directors *	09:30 am - A&E 10:30 am - Exec						
S. Blois B. Dennstedt	February 22, 2022	11:30 am - Exec 11:30 am - Break 12:00 pm - Sp.F&I						
P. Hawkins F. Jung C. Kurtz R. Record T. Smith	9:30 a.m.							
	Teleconference meetings will continue until further notice. Live streaming is available for all board and committee meetings on mwdh2o.com ( <u>Click Here</u> )							
	A listen only phone line is also available at 1-800 2176868#. Members of the public may present th matters within their jurisdiction as listed on the a only. To participate call (404) 400-0335 and enter	eir comments to the Board on agenda via teleconference						

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\* The Metropolitan Water District's meeting of this Committee is noticed as a joint committee meeting with the Board of Directors for the purpose of compliance with the Brown Act. Members of the Board who are not assigned to this Committee may participate as members of the Board, whether or not a quorum of the Board is present. In order to preserve the function of the committee as advisory to the Board, members of the Board who are not assigned to this Committee.

1. Opportunity for members of the public to address the committee on matters within the committee's jurisdiction (As required by Gov. Code Section 54954.3(a))

\*\* CONSENT CALENDAR ITEMS -- ACTION \*\*

### 2. CONSENT CALENDAR OTHER ITEMS - ACTION

A. Approval of the Minutes of the Meeting of the Audit and Ethics <u>21-913</u> Committee held November 23, 2021

Attachments: 02222022 AE 2A minutes.pdf

NONE

### 3. CONSENT CALENDAR ITEMS - ACTION

NONE

#### \*\* END OF CONSENT CALENDAR ITEMS \*\*

### 4. OTHER BOARD ITEMS - ACTION

NONE

### 5. BOARD INFORMATION ITEMS

NONE

### 6. COMMITTEE ITEMS

а.	Discussion of Audit Planning and field work process	<u>21-892</u>
	Attachments: 02222002 AE 6a Presentation.pdf	
b.	Ethics Office Staffing Needs	<u>21-950</u>
	Attachments: 02222022 AE 6b Presentation.pdf	
MA	NAGEMENT REPORTS	
a.	General Auditor's Report	<u>21-914</u>
b.	Ethics Officer's Report	<u>21-915</u>

### 8. FOLLOW-UP ITEMS

NONE

7.

### 9. FUTURE AGENDA ITEMS

### 10. ADJOURNMENT

NOTE: This committee reviews items and makes a recommendation for final action to the full Board of Directors. Final action will be taken by the Board of Directors. Agendas for the meeting of the Board of Directors may be obtained from the Board Executive Secretary. This committee will not take any final action that is binding on the Board, even when a quorum of the Board is present.

Writings relating to open session agenda items distributed to Directors less than 72 hours prior to a regular meeting are available for public inspection at Metropolitan's Headquarters Building and on Metropolitan's Web site http://www.mwdh2o.com.

Requests for a disability related modification or accommodation, including auxiliary aids or services, in order to attend or participate in a meeting should be made to the Board Executive Secretary in advance of the meeting to ensure availability of the requested service or accommodation.

#### THE METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA

#### MINUTES

#### AUDIT AND ETHICS COMMITTEE

#### November 23, 2021

Vice Chair McCoy called the teleconference meeting to order at 9:04 a.m.

Members present: Vice Chair McCoy, Blois, Dennstedt, Hawkins, Jung, Record and Smith.

Members absent: Chair Ramos, Directors Ackerman and Kurtz.

Other Board Members present: Directors Abdo, Atwater, De Jesus, Erdman, Faessel, Fong-Sakai, Goldberg, Gray, Luna, Miller, Morris, Peterson, and Tamaribuchi.

Committee Staff present: Beatty, Hagekhalil, Salinas, Scully, Shope, Riss, Rodriguez and Von Haam.

#### 1. OPPORTUNITY FOR MEMBERS OF THE PUBLIC TO ADDRESS THE COMMITTEE ON MATTERS WITHIN THE COMMITTEE'S JURISDICTION

None

#### CONSENT CALENDAR OTHER ITEMS — ACTION

#### 2. CONSENT CALENDAR OTHER ITEMS – ACTION

A. Approval of the Minutes of the meeting of the Audit and Ethics Committee held October 26, 2021

Director Jung made a motion, seconded by Director McCoy to approve the consent calendar consisting of item 2A:

Ayes:	Directors Blois, Dennstedt, Hawkins, Jung, McCoy and Smith
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Noes: None

Abstentions: Director Record

Absent: Chair Ramos, Directors Ackerman and Kurtz

The motion for item 2A passed by a vote of 6 ayes, 0 noes, 1 abstain, and 3 absent.

#### 3. CONSENT CALENDAR ITEMS - ACTION

None

#### END OF CONSENT CALENDAR ITEMS

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#### 4. OTHER BOARD ITEMS - ACTION

None

#### 5. BOARD INFORMATION ITEMS

None

#### 6. COMMITTEE ITEMS

a. Subject: Discussion of Department Head Performance and Goal Setting [Public employees' performance evaluations – General Auditor; to be heard in closed session pursuant to Gov. Code Section 54957]

No action was taken.

b. Subject: Discussion of Department Head Performance and Goal Setting [Public employees' performance evaluations – Ethics Officer; to be heard in closed session pursuant to Gov. Code Section 54957]

No action was taken.

#### 7. MANAGEMENT REPORTS

a. Subject: General Auditor's report

Presented by: Gerald Riss, General Auditor

Mr. Riss had nothing to add to his monthly report.

b. Subject: Ethics Officer's report

Presented by: Abel Salinas, Ethics Officer

Mr. Salinas reported that since his last update to the committee in October 2021, the Ethics Office has initiated one new investigation. The Ethics Office has a total of three pending investigations. The new investigation opened in November involves a supervisor who allegedly misused their authority to favor certain employees. The investigation is expected to be completed in the next six to eight weeks. The second investigation involves an allegation that an employee conducted outside employment activities during hours they were being compensated by Metropolitan, in violation of the Ethics operating policy. This investigation was opened in June, the fact-finding portion of the investigation is complete, and the preliminary findings will be issued within the next two weeks. The third investigation involves a manager who allegedly misused their authority to advantage one employee during a recruitment process. This investigation was opened in June and is expected to be completed in the next four weeks.

#### 8. FOLLOW-UP ITEMS

None

#### 9. FUTURE AGENDA ITEMS

None

#### **10. ADJOURNMENT**

Next meeting will be held on January 25, 2022.

Meeting adjourned at 9:52 am

Tana McCoy Vice Chair



### Office of the General Auditor AUDIT PLAN DEVELOPMENT and EXECUTION

Audit and Ethics Committee Item #6a February 22, 2022

## What is Internal Auditing?

"Internal Auditing is an independent, objective assurance and consulting activity designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes."

> The Institute of Internal Auditors (IIA) International Standards for the Professional Practice of Internal Auditing and the profession's Code of Ethics



Mission

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Item # 6a Slide 2

# **Internal Audits' Roles**

- Explorer
- Analyst
- Problem-solver
- Collaborator
- Communicator
- Innovator
- Trusted Advisor



## **Internal Audits' Roles**

### Risk Management, Control & Governance

- Evaluate Risks
- Apprise Financial Accuracy
- Identify and Communicate Red Flags
- Monitor Compliance with Rules and Regulations
- Recommend Control Improvements
- Promote Ethical based Decisions and Actions

## **The Audit Planning Process**



## **Navigating the Road Ahead**

A&E Committee

Item # 6a Slide 5

February 22, 2022

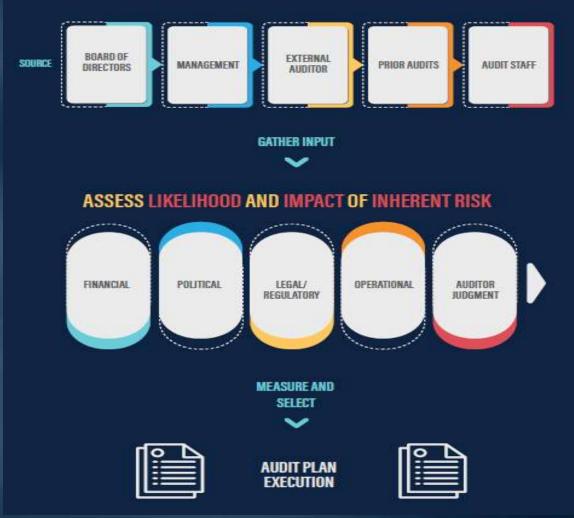
### **Audit Plan Development**

Identify auditable activities and relevant risk factors, and assess their significance

- Attend Board and Committee Meetings
- Hold discussions with management, board members, and external auditors
- Consider prior audits
- Stay abreast of business trends
- Identify potential problem areas
- Anticipate emerging issues and risks

### **Audit Plan Development**

### DETERMINE AUDIT UNIVERSE



### **Audit Plan Development**

#### 06/30/21

FY2021/22 Audit Universe

No.4	Trom Mate #	Audit Projects	Audit Project Description	Hours			Cum. IT Hours	Cum. Fin. Hours	Org.	Hish, Level	h 1 = Lew;	5 – High			Tosal Risk points	Recent Audits	Recent Andlin
3	1	7	1	. m	(Fease)	Tinel		8 8			Political	Legalities	Opena.	Autor	6 6	FV Risded	
1	Varies	Gargereer audits from 2020/21 Audit Plan	Complete addits in presson as of Jane 30, 2020.	100	1,340	1,520	100	1,546	Valtinat					1		Recording	
1	5000	Assist External Auditors	Ansist external auditors with quarterly audits of Boassial statements and year-ord audit of Boassial elements. Assist with the Single Audit if mapted. Ansistpate dwarger due to telesconting. Also, evaluate new accounting pronouncements and adoptions Contractually engained.	2	660	600	380	1,040	cro	0			- 0			Recurring	
	5001	Perform Doard Requests	Perform reviews at the magnest of the board.		200	2(2)	140	2,140	BOD	1		1	1	1		Recurring	
	5500	Portlem Management Sequerie	Porform reviews at the request of management.	8	.500	500	180	1,640	GM (							Recurring	
	0010	Audit Rossow	General Auditor review of audits and audit reports	2	400	400	300	3,040	AUD			1				Recurring	
. 6	5010	Eingloyee and Director Expense Reports	Hydram controls over the exposer reporting process, test express classs for propriety and overplance with established policies (Operating Policy C-04), and/or express works and expresser. Required.		200	290	180	3,340	BOD/CPO				- 0			Rocurring	Employee and Director Expense Superior (annual review), has addither 2019 (Note: Fall (Berghene and) performed in 2020)
1.	5031	Culorado River Water Users Association	Perform a limited service of the Cohende River Water Users Association Financial Reports to gain associance that the information is accurate and apported adequately		125	125		3,365	800							Resurring	Colorado River Water Unite Association (tenand as requested annually) Last incode November 2020
	6400	Asalii Manageronet attendance at Insard asatilingo	Constal Auditor introduces at board and management scienting. Ensure that timely, farmingly information to provided as the board, maintain round relationships with board members. Reverse locard times and Other of the Connerd Manager monthly reports. Distantionate information is televorriting staff.	8	550	550	380	3,915	AUD	0						Recording	
	(140)	Wanni Conveyance	Provide assistance as requirement for the State Water Convergence Project. Monitor for progress.	8	.50	50	140	3,665	swi.							,	
10	2403	Detta Islande	Parview Insees and property instagations.	*	300	200	180	4,265	swi:								
н	22.31	State Water Courses	Water supply commant with the California Department of Water Resources. Sailandans & Co. provides sulli noveman. Provide assumes if requisited.	8	80	80	180	4,543	WKM	6			-			Resurring	
12	3903	Regional Resolut Water Program	Monitoring project status of the Polist Program.	8	90	50	100	4,395	WRM								
13	2951	CRA Power Operations	Brotew CBA power parchase, regulation compliance, accuracy of anotice processing web Bondlee Canyon Project, Parkie Danie Project, Lake Mead/Chônade Bilder, 5td parts energy suppliers, APPCO and CAISO. Boriew compliance for agreements with AIPCO and CAISO.	3	500	500	180	4,909	wso				6		61		The original Knorgovoy Masaganiori System was organized inte- feree areas: CHA Power Operations, Philosofactric Power Operations, and WECC Compliance.
34	2935	Security and Entergency Management	Evaluate physical security measures in place to present previous and property, irrelating nations assuring resonances. Review antisistion of this feasibility Management Unit including physical security function at CPA, wave removed phase, distribution evident and includents. Refer to Operating Printy PA. Work resonant phases, distribution evident and influe naturity procession. Organized phases and the physical security and official security Audit, Samithia Agreement Audito		430	450	180	5,345	ско	1							
-10	2230	Capital Investment Plan - PCCP Rehabilitation and Replacement Program	Barysion controls rever PCCP Rohabilitation and Roylacamout program including ions performed or the programs, project, and contrast levels. Include program management (project inaking antivitins, hangled or anisotal memory, and programs including indicated projects induct the program. Thoulant common over project authorization and project chain-temportane. The the contrast levels, previous controls over advected controls of the programs and the control levels, previous controls over advected controls on antipart and/or MWD's multit chains	÷	400	400	.140	5,745	150							2019	Soonal Lower Funder PCCP (2018)

Risk Levels: 1=Low 2=Moderate 3=Medium 4=High 5=Significant

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FY2020/21 Audit Universe

A&E Committee

### **Governance & Control Framework**

- COSO Committee of Sponsoring Organizations of the Treadway Commission
- Generally accepted model for internal control
- Standard against which organizations measure the effectiveness of their systems of internal control



### Planning

- Define Scope and Objectives
- Document Process(es)
- Identify Risks and Controls
- Assess Fraud Risk
- Develop Audit Fieldwork Program



### Fieldwork

Execute audit fieldwork program

- Sample Testing
- Documentation Review
- Data Analytics
- Visual Inspection



Review observations with management

Item # 6a Slide 11

### Reporting

- Issue written report with audit's opinion
  - Satisfactory
  - Generally Satisfactory
  - Less than Satisfactory
  - Unsatisfactory



### **Audit Opinions Overview**

Satisfactory

**Generally Satisfactory** 

Preferred and acceptable

### Less Than Satisfactory

Needs improvement

### Unsatisfactory

**Requires immediate Management attention** 

### Reporting

- Obtain Management Remediation Plans
  - Actions to be taken
  - Anticipated implementation date
- We will report any major disagreements with audit client to the Audit and Ethics Committee and the Board







# **Ethics Office Staffing Needs**

Audit & Ethics Committee Item 6b February 22, 2022

## **Ethics Office Staffing**



Current FTEs	Additional FTEs	Total FTEs				
5	4	9				

A&E Committee

ltem 6b Slide 2

### **Ethics Office Core Functions**















Policy



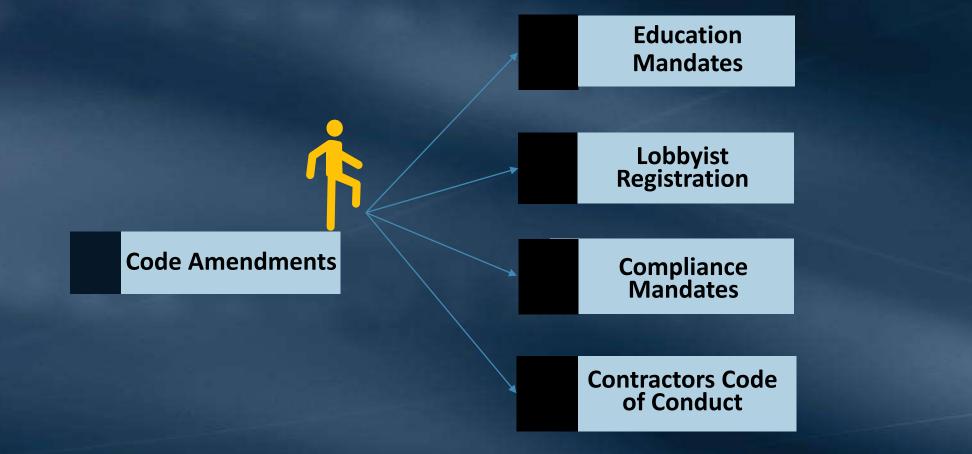
Investigations

A&E Committee

ltem 6b Slide 3



### Administrative Code Amendments



A&E Committee

ltem 6b Slide

## **Ethics Office Staffing**

- Impact of current staffing levels:
  - Delay in delivering education programs
  - Delay in meeting new mandates
  - Delay in responding to requests for assistance

## **Ethics Office Staffing**

- Immediate benefits of additional staff:
  - Development and deployment of robust education program
  - Ability to meet new administrative code mandates
  - Improved response times for advice, training, and other assistance
  - More timely investigations

