Organization, Personnel & Effectiveness Committee

Safety and Environmental Program Quarterly Update

Item 6a

October 13, 2026

Presented by: Ofelia Perez

Item 6a

Office of Safety, Security, & Protection

Safety, Regulatory & Training

Subject

Safety and Environmental Program Quarterly Update

Purpose

Provide update on metrics, initiatives, and regulatory activities

Quarterly Update

Office of Safety, Security, & Protection

Safety, Regulatory & Training

- Injury Data and Metrics
- Regulatory Inspections
- Communications and Outreach
- La Verne Fire Incident Emergency Response
- Diamond Valley Lake Incident Update

Injury Data and Metrics

YTD as of September 28, 2026

Incident Rate

Enterprise-Wide

Year	#EE	# Recordable Injuries	Total Incident Rate
2024	1907	26	1.5
2025	1925	47	2.7
2026	1950	20(a)	1.5
CALIFORNIA AVERAGE INCIDENT RATE (2024*) *2025 not available			5.8

(a) Hearing threshold shifts are being reconciled with 3rd party vendor

Injury Rate vs. Industry Average

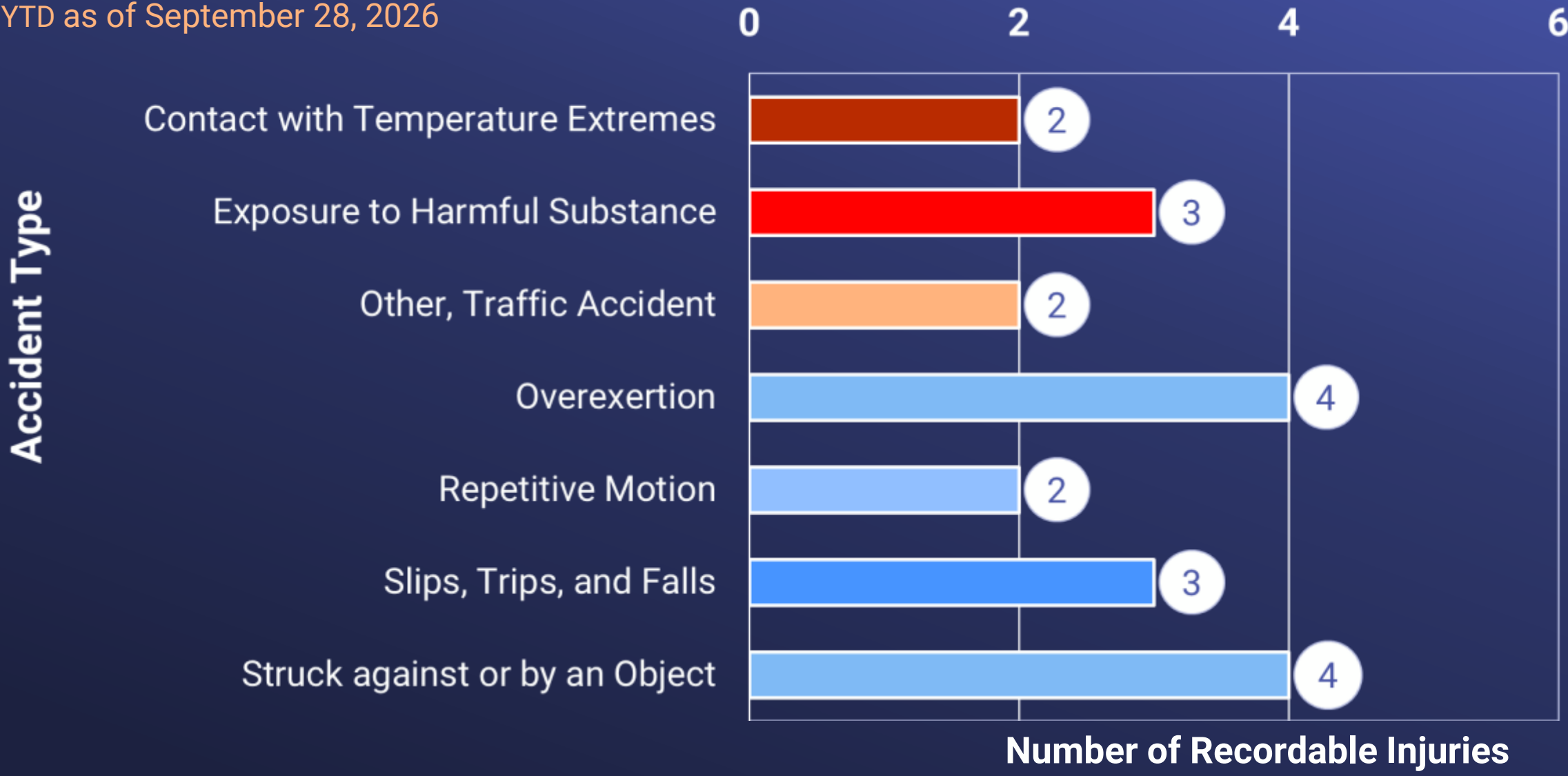
YTD as of September 28, 2026

California & Federal 2025 data not available

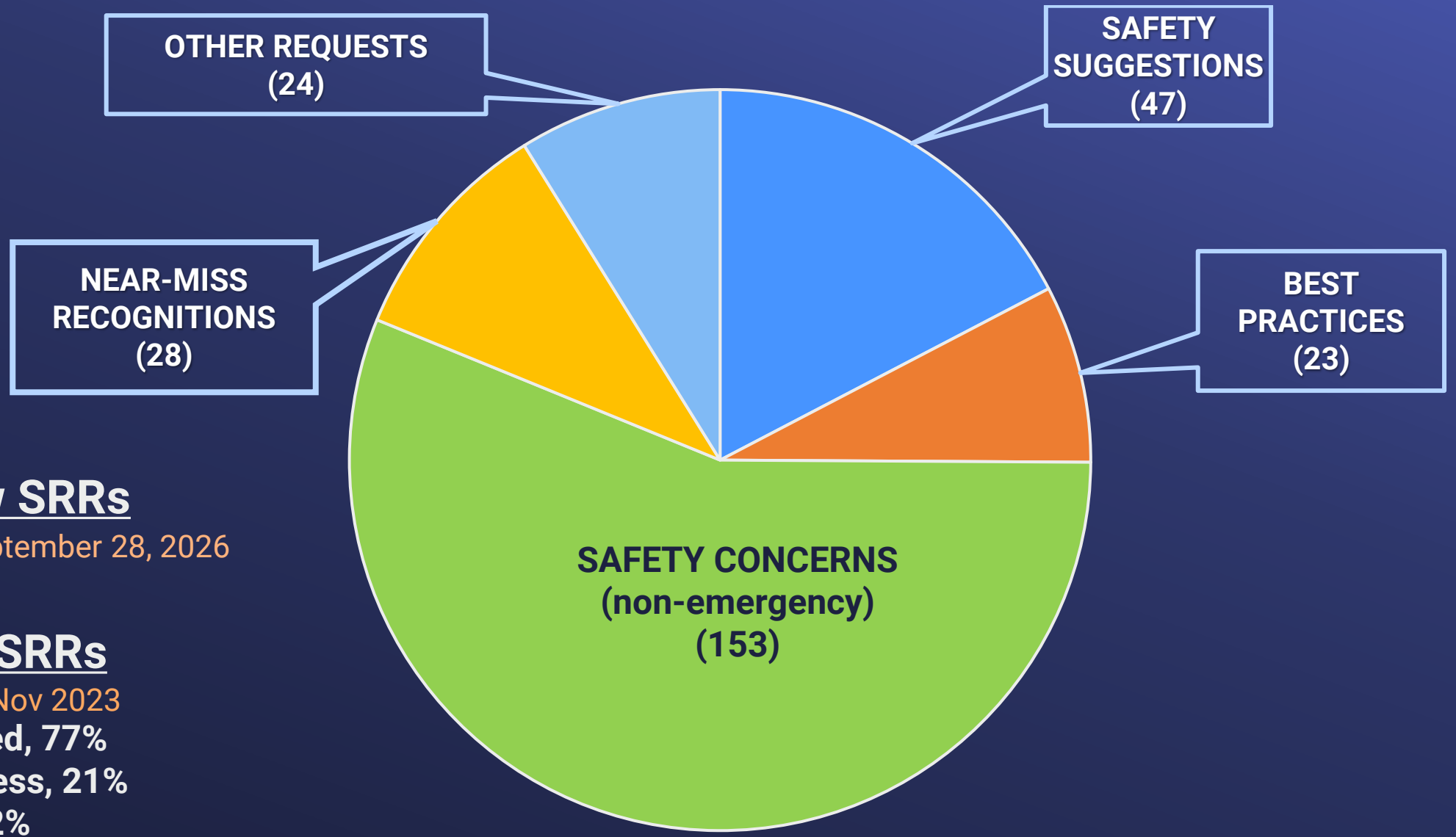
Recordable Injuries by Accident Type

Total Recordable Injuries = 20

YTD as of September 28, 2026



Safety Review Requests (SRR)



30 New SRRs

July 1, 2026 – September 28, 2026

Total 275 SRRs

submitted since Nov 2023

211, Completed, 77%

58, In-Progress, 21%

6, Pending, 2%

EHS Key Performance Indicators (District-wide)

(2nd Quarter 2026)

Key Program Indicators	Type	Goal	1st Qtr Results[1]	2nd Qtr Results[1]
Safety Inspection Completion Rate (Operations)	Leading	> 90%	99%	98%
Mandatory Safety Training Completion (District-wide)	Leading	≥ 90%	91%	90%
Toolbox Completion Rate (every 10 days) (Operations)	Leading	> 90%	96%	99%
Safety Committee Meeting Rate (Operations)	Leading	≥ 90%	93%	100%

[1] Green shading denotes goal met

EHS Key Performance Indicators (District-wide)

YTD as of September 28, 2026

Key Program Indicators	Type	Goal	YTD Reported
Recordable Injuries	**Lagging**	**0***	**20[(a)]**
Regulatory Violations (Environmental)	**Lagging**	**0***	**6**
Reportable Spills	**Lagging**	**0***	**10**

* Aspirational Goal

(a) Hearing threshold shifts are being reconciled with 3rd party vendor

Regulatory Inspections

Safety Inspections

Foothill Hydroelectric Plan (HEP) - 4/6/26

- Received 2 alleged violations – 9/25/26
  - Injury & Illness Prevention Program
  - Fall Protection Program

Safety Inspections

Appeal Status

Hinds Inspection – 7/30/25

- Appealed 3 Alleged Violations – 1/8/26
- Informal Conference – 8/6/26
- Bureau investigation completed – 8/28/26
- Status Conference – 10/26/26

Weymouth Routine PSM Inspection – 10/28/25

- Appealed 4 alleged violations – 4/2/26
- 1st Informal Conference – 7/22/26
- 1st Status Conference – 8/3/26
- 2nd Informal Conference – 9/21/26
- Settlement reached

Weymouth Appeal Settlement Terms

Safety Inspections

Alleged Violation	Settlement Outcome	Penalty Reduction
• Medical Recordkeeping	General violation withdrawn	$420 to **$0**
• Emergency Eyewash/Shower	General violation withdrawn. Notice in Lieu	$185 to **$0**
• 2019 Process Hazard Analysis late by 3 months	General violation withdrawn	$280 to **$0**
• Emergency Action Plan Training	General violation withdrawn	$185 to **$0**
Overall Outcome:	**4 General Violations Withdrawn**	**Total Penalties: $1,070 ↓ to $0**

Environmental Compliance Inspections

Regulatory Inspections

3rd Quarter: July 1, 2026 – September 28, 2026

20 Inspections Concluded

- 4 CUPA inspections with no violations
- 4 AQMD/CARB inspections with no violations
- 10 Sanitation Districts inspections with no violations
- 2 Health Department Inspections with no violations

58 Inspections* - Year to Date as of Sept. 28, 2026

* Not including La Verne Fire incident inspections

Jensen & Weymouth – RMP (Chlorine) Inspection – March 2026

- Pending, in discussion with EPA

Outreach Opportunities

HazMat Responding Agencies

THE METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA

July 28, 2026 VIA EMAIL AND CERTIFIED MAIL

Orange County Health Care Agency,
Hazardous Materials Response & Surveillance Section
1241 E. Dyer Rd #120, Santa Ana, CA 92705
ehealth@ochca.com

Dear Sir/Madam,

Re: Metropolitan Water District (MWD), Robert B. Diemer Water Treatment Plant (3972 Valley View Ave., Yorba Linda, CA 92886), California Accidental Release Program (CalARP) -Emergency Response Coordination

As an agency with potential emergency response coverage for our **Yorba Linda** facility, we would like to thank those at OCHCA who have participated in past hazardous materials response training drills, facility overviews and/or incident command tabletop exercises.
To continue our emergency response planning efforts and outreach, Metropolitan would like to continue hosting tours, training drills or tabletop exercises for OCHCA and other response agency network participants.

As you may be aware, Metropolitan's **R.B. Diemer Water Treatment Plant (WTP)** is subject to the California Accidental Release Prevention (CalARP) Program Level 3 requirements because it exceeds threshold quantities of liquefied chlorine gas, as well as Program Level 1 requirements for Aqua Ammonia (19.5%). Since Metropolitan is a designated non-responding entity, we must coordinate our emergency activities with local fire department and hazardous materials response agencies, per California Code of Regulations, Title 19, Sections 2765.1-2765.2 .1. In addition, Metropolitan reports other hazardous materials and wastes to California's Environmental Reporting System (**CERS ID# 10153223**), in which your stations may encounter if called upon to respond.

Metropolitan believes regular training exercise participation with our local fire departments and health/hazmat responders is mutually beneficial. As such, we are extending this invitation to schedule additional practice exercises for any hazardous material release scenario or other fire-life-safety scenarios you may find useful for training purposes.

To discuss future training or facility tour opportunities, **please contact Emerson Lego at elego@mwdh2o.com or Annette Eckhardt at aeckhardt@mwdh2o.com** at your earliest convenience, as to your agency's availability, interest and to discuss pre-planning efforts to best meet everyone's emergency response training exercise goals and planning objectives.

Invitation to coordinate response exercises or facility tours for all Water Treatment Plants and CUF

SCAQMD Tour of Corrosion Lab

Showcased Metropolitan's coatings testing program & discussed Proposed Rule 1113 changes

Communications

Environmental Bulletin

MWD Safety Talk

TB098 – Responding to a Regulatory Agency Visit

Federal, state, and local regulatory agencies may periodically visit Metropolitan facilities. These agencies may enter a facility or worksite, conduct an inspection, perform sampling, review records, or conduct any other authorized activities as stipulated under their regulatory authority. Whether regulatory agency visits are planned or unplanned, use the information below to properly prepare and respond to a visit should a regulator show up to your facility.

The Initial Contact

- Direct all regulatory agency inspectors to the security gate to verify credentials (e.g., Government issued identification and Agency Business Card). A valid driver's license is required to drive on Metropolitan property.
- Inform the regulatory agency inspector that they must always be escorted and that an appropriate escort familiar with the facility's Health & Safety concerns is being contacted to meet them.
  - During business hours, immediately contact the Facility ACC and SRT EHS Field Specialist.
  - After business hours, contact the Facility ACC or Eagle Rock OCC to immediately inform the on-call SRT staff.
- Request that the inspector wait at the Main Gate or a conference room until the appropriate facility personnel arrive (e.g., Facility Management or designee, SRT staff, Resident Engineer). *If 20 minutes is unavoidably delayed acceptable.*

Note: When a regulatory agency inspector arrives outside of normal business hours, politely request that the inspector return during normal business hours for full assistance as staffing is limited after hours and notify facility management. If the inspector refuses and demands entry, immediately contact the Eagle Rock Control Center at (323) 681- 4010 so the appropriate facility manager and SRT personnel may be contacted.

Opening Conference or Start of Inspection

- Confirm credentials, reason for the inspection, areas of regulatory concern, areas requiring inspection, records documents pertain requested, etc.
- Advise agency inspector of any/all safety procedures including required PPE.

Site Inspection

- Appropriate site personnel shall document all: dates, times, names of personnel involved in the inspection, the purpose and scope of the inspection, the outcome of the visit (possible notices of violation, etc.), and any items requiring follow-up.
- **Do not speculate or answer** questions you don't know; inform inspector you will ask the appropriate person and get back to them. **Do not provide tools or offer to measure/confirm/verify** any items being inspected.
- Photograph any area photographed by the regulatory agency inspector and collect and or request split samples of any material sampled by the inspector.
- Pay particular attention to items of special interest to the inspector or which appear to be a focus of the inspection and record the inspector's observations of deficiencies throughout the inspection.

Closing Conference or Post Inspection Review

- Request the following items before the inspector leaves the property:
  - Results of the inspection.
  - Report of findings and document requests, even if the report is hand-written. This prevents the formal report from having added violations not revealed during the inspection.
  - Date for formal written follow-up report.
  - Dates for follow-up actions (e.g., notice to comply [NTC] or notice of violation [NOV]).

Incident Reporting System

After the inspection has concluded, escort the agency regulator offsite and notify the Incident Reporting System (ext. 77215; or 213-217-7715) to obtain an Incident Report Number.

Responding to Regulatory Agency Visits

Front

Facility Access Identification Requirements

FOR INSPECTORS & VISITING PERSONNEL
Protecting Critical Water Infrastructure

Why We Verify Identity

Water treatment and conveyance facilities are designated critical infrastructure under applicable federal law and homeland security guidance, including frameworks issued by the U.S. Department of Homeland Security and the Cybersecurity and Infrastructure Security Agency (CISA).

Controlling and verifying who enters these facilities is a core physical security requirement, not a courtesy.

Positive identification at the gate helps us to:

- Know, by name, every person on site so no one is left unaccounted for in a fire, evacuation, or other emergency.
- Confirm your identity and the agency you represent.
- Understand what you intend to inspect and where you will be in relation to hazardous chemicals.
- Maintain an auditable access record for every person on site.
- Detect and deter unauthorized reconnaissance or intrusion attempts.

These practices align Metropolitan facilities with national critical infrastructure protection standards and interagency security partnerships.

What You Must Present

Identification Requirements

Present items 1 and 2 to be admitted. Provide item 3 if applicable. Every visitor should complete item 4.

1. **Government-Issued Photo ID**
   A valid U.S. federal- or state-issued photo ID: driver's license, state ID, passport, or military/federal ID. No information is collected; the ID is used solely to verify identity.
2. **Agency or Employer Credential**
   Your official inspector badge, agency ID, or company credential confirming your role and affiliation.
3. **Authorization Documentation** (for vendors only)
   If available, provide a work order or other written authorization naming the facility, point of contact and visit date to facilitate quicker entry.
4. **Statement of Purpose**
   Tell gate staff what you intend to inspect and where, to assist security staff with contacting and directing you to the appropriate staff. Unannounced statutory inspections are accepted — advance notice is not required.

Access will be delayed or denied if identity or authorization cannot be verified.

This notice supports Metropolitan Operating Policy 8-01, applicable law, and DHS/CISA critical infrastructure security guidance and is issued at all water treatment plant and pumping plant gates.

Back

The Process

Thank you for helping us keep this facility, our workforce, and the region's water supply secure.

At The Gate

What to expect on arrival:

- Security staff will request your photo ID, credential, and authorization documents (if applicable).
- Your identity and visit will be verified against facility access records. Providing an agency list with inspector names may facilitate faster access to the site.
- The guard will contact the appropriate Facility Operations Manager (FOM) and local Environmental, Health, Safety (EHS) Field Specialist to provide an escort for you.
- You will sign the visitor/inspector access log.
- You may be asked to wait at the gate or in a conference room for a qualified escort familiar with the hazards at the facility to arrive.
- A visitor badge will be issued and must be worn and visible at all times on site.
- Personal Safety Requirements for Visitors
  - A Metropolitan designated qualified escort who is familiar with facility hazards must accompany you at all times while onsite.
  - At certain facilities, you may receive a brief hazard overview and evacuation plan to help you understand what to expect in case of an emergency.
  - Depending on the areas you plan to visit, specific Personal Protective Equipment (PPE) may be required.
- Return your visitor badge and sign out at the gate before departing.

Note: Routine vendors and/or contractors may have additional site privileges. Notify your Metropolitan contact prior to moving to any new location.

This is a controlled-access water facility.

- Vehicles, bags, and equipment may be subject to inspection.
- Photography or recording is restricted; ask your escort before capturing images.
- This is a restricted flight zone for drones.
- Firearms are prohibited.

Every person on site must be positively identified and accounted for at all times — no exceptions.

Questions or Concerns?

CONTACT THE OFFICE OF SAFETY, SECURITY AND PROTECTION STAFF

Security and Emergency Management Unit
Watch Center (24/7): (800) 555-5911
SEMU Duty Line: (626) 844-3648
Report a Security Concern: SMU@mwdh2o.com

Safety, Regulatory, and Training Section
Phone: (213) 217-7187
Email: Envprograms@mwdh2o.com

Emergency
Call 911 first, then notify the Watch Center.

THE METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA

BE INFORMED, BE INVOLVED
www.mwdh2o.com
mwdh2o

Identification Requirements Brochure

NSC Initiative - Safety Leadership Training

ESC Special Meeting No. 6.1 September 3, 2026

Safety Culture
Completed 2025

Module 1

Modeling the Behavior
Rollout 2026/27

Module 2

Safety Back To Basics
2027/28

Module 3

- **Focus on Three Weakest Safety Cultures (Flexible, Just, Learning)**
- **Case Study Discussion**
- **Soft Rollout of Personal Safety Action Plan as a MyPerformance Safety Goal**

La Verne Fire Incident Emergency Response

September 22, 2026

- Fire Incident at North Battery Energy Storage Systems (BESS) #1 and #2
- Responding Agencies – LA Verne Fire Department, LA County HazMat, SCAQMD
- Unified Incident Command Post
- Evacuation 9/22 – 9/24; Evacuation Lifted 9/25
- Battery Condition Monitoring (by Drone and Instruments)
- Air Quality Monitoring & Emergency Fire Suppression Water Run-off
- Employee Communications and Weymouth All Hands Meetings
- One Related Employee Injury

La Verne Fire Incident Emergency Response

SRT Response

Safety and Environmental Response

Incident Command Post

24-hour Monitoring of Immediate Incident Area

Established Restricted Area

MWD ICP Trailer: Wi-Fi, Power, Robodogs

Air Monitoring

PERIMETER: 24-hours

CRITICAL AREAS: Outside and Inside Perimeter

STAFFING AREAS: Outdoor and Indoor Areas

La Verne Fire Incident Emergency Response

Regulatory Visits

SRT Response

Safety and Environmental Response

Los Angeles County Public Works – 9/23 & 9/24/26

- Emergency Fire Suppression Water Runoff Sampling

City of La Verne Public Works – 9/23/26

- Emergency Fire Suppression Water Runoff Sampling

Los Angeles County Sanitation Districts – 9/23 to 9/28/26

- Wastewater Discharge through Sanitary Sewer Line Sampling

CalOSHA – Incident Inspection - 9/30/26

La Verne Fire Incident Emergency Response

Initial Lessons Learned

- Emergency Evacuation
- Public Address (PA) System
- Plant-wide Emergency Drills
- MetAlert Announcements
- Overall Incident Communication

Diamond Valley Lake Incident Update

- Board, staff, and Bargaining Units were notified
- Employee treated in a medical facility
- Immediately implemented “Take 5 for Safety” to review shop safety, housekeeping, and safe work practices
- Cal/OSHA conducted an inspection and requested documents
- Initiated root cause investigation

THE METROPOLITAN WATER DISTRICT OF
SOUTHERN CALIFORNIA
1928