THE METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA

Board Report

Information Technology Group

- **Information Technology Group Monthly Activities September 2026**

Summary

This report provides a summary of activities related to the Information Technology Group for September 2026.

Purpose

Informational

Detailed Report

► Strategic Priority #2: ADAPT to Changing Climate and Water Resources

Objective 1: Modernize and Upgrade Legacy Applications to Align with Evolving Technologies.

The Information Technology Group continues to make significant progress upgrading Metropolitan desktops and laptops to Windows 11 version 24H2. Approximately 65 percent of the project has been completed, with the team actively working through the remaining devices in preparation for the October project deadline. As upgrades were performed, the Client Support team identified older desktops that were unable to successfully complete the Windows 24H2 upgrade. These devices were replaced with new computers to provide more reliable technology.

As the project moves toward completion, the remaining upgrades will continue to expand the benefits of Windows 11 version 24H2 across Metropolitan. Once completed, the effort will provide a more standardized technology environment while improving security, system performance, compatibility, and reliability across District devices. Replacing aging equipment as part of the project will further strengthen the overall computing environment and provide employees with a more consistent technology experience.

The IT group and Client Support team remain focused on completing the remaining upgrades by mid-October while continuing to support daily operations. Completion of the project will mark an important step in modernizing Metropolitan's desktop and laptop environment and establishing a more secure, reliable, and standardized platform for employees.