

Information Technology Manager's Report

Organization, Personnel, and Technology Committee Item 7b January 11, 2022

Innovation – Digital Workplace and Mobility

- Meter Assessment Project
 - Condition assessment of 360 service connection billing flow meters
 - Evaluate the condition of each flow meter to determine which ones are in need of replacement/refurbishment
 - Teams: WSO, Corrosion, Engineering Design, Facility Planning



Goals for New Application

- Consistency Streamline and standardize condition assessments
- Portability/Mobility Visit multiple sites in a single day
- Geographic Location Accurate way to gauge the location of the meter
- Application Design/Development IT (Anna Phi) and Engineering (Sophia Bird) Partnership

Issues with Existing Process

- Paper forms
- Time consuming
- Forms get lost
- Data can be inconsistent
- Tracking can be cumbersome

Survey 123 Mobile Application

- Geographic Information System (GIS) Enterprise Portal
 - GIS database
 - Client-side mobile application: Survey 123
 - Electronic forms
 - Captures spatial data & information
 - Upload data directly to network after inspection
 - Upload unlimited pictures
 - Data storage backed up
 - Off-line mode

Survey 123 Mobile GIS Application

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