

#### **Executive Committee**

# General Auditor's Internal Audit Plan Fiscal Year 2024/25

Item 7-1 May 28, 2024 Item # 7-1 General Auditor fiscal year 2024/25 Audit Plan

### Subject

Approve General Auditor's Internal Audit Plan for fiscal year 2024/25

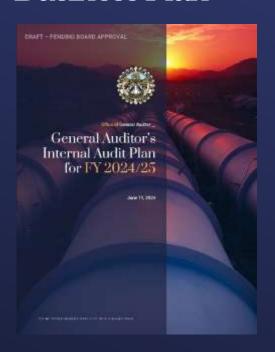
### Purpose

Provide an overview of the department, the audit risk assessment process, and the Internal Audit Plan for fiscal year 2024/25

### Next Steps

Submit the Internal Audit Plan for approval by the Board

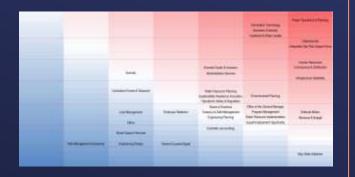
#### Business Plan



### Department Overview

- Provide independent, professional, and objective advice to the Board and Metropolitan management in accordance with professional standards issued by The Institute of Internal Auditors
- Assist Metropolitan's Board and management in improving business and financial practices
- Proactively address issues, focusing on risk management, internal control, and governance processes
- Carry out responsibilities in accordance with the Audit Department Charter specified in Metropolitan Administrative Code Section 6451

#### Audit Risk Assessment



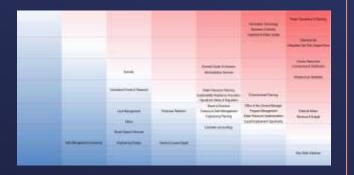
### Audit Risk Assessment Process

The chief audit executive must establish a risk-based plan to determine the priorities of the internal audit activity, consistent with the organization's goals – International Professional Practices Framework (IPPF) Standard 2010

- 1. Understand the organization
- 2. Identify, assess, and prioritize risks
- 3. Coordinate with other assurance providers
- 4. Estimate resources
- 5. Propose the audit plan and solicit feedback
- 6. Finalize and communicate the audit plan
- 7. Assess risks continuously
- 8. Update the audit plan and communicate changes

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#### Audit Risk Assessment



### Audit Risk Assessment Summary

#### Higher Audit Risk Areas

- Business Continuity
- Conveyance & Distribution
- Cybersecurity
- Human Resources
- Information Technology
- Integrated Operations Planning & Support Services
- Power Operations & Planning
- Treatment & Water Quality

NOTE: A higher audit risk score **DOES NOT** mean that a business area/process is being managed ineffectively or that internal control is not adequate.



### Service Portfolio

- 1. Operational & Compliance Audits
- 2. Information Technology Audits
- 3. Advisory Services
- 4. Follow-Up Reviews
- 5. Administration & Other Activities



### New Engagements

#### **Operational & Compliance Audits**

- 1. CRA Reliability
- 2. Total Asset Management
- 3. Chemical Safety
- 4. Recruiting Process
- 5. Business Continuity Program
- 6. Small/Disadvantaged Business Enterprise Program

**Information Technology Audit** 

18. IT Governance

### Recurring Board Request

7. Colorado River Water User Association Review

Audit Plan





### Carryforward Engagements

### Operational & Compliance Audits

- 8. Sole Source Contracts
- 9. Power Market Operations
- 10. State Audit Monitoring
- 11. Bay Delta Disaster Preparedness
- 12. CRA Maintenance
- 13. California Landscape Contractors Association Contract Compliance
- 14. Pure Water State Funding Audit
- 15. Reserves/Rate Stabilization Fund
- 16. Real Property Business Management System
- 17. CRA Discharge Line Isolation Couplings Rehabilitation Project



### Carryforward Engagements (con't)

**Information Technology Audit** 

- 19. Cybersecurity: Software Asset Inventory & Control
- 20. Oracle Enterprise Business Suite Security



### Advisory Engagements

- 21. Grants
- 22. Buy v. Lease
- 23. Progressive Design-Build
- 24. Corporate Climate Assessments
- 25. Risk Oversight Committee (Power Operations)
- 26. METCON (carryforward)
- 27. WINS (carryforward)
- 28. PeopleSoft Time & Labor (carryforward)
- 29. Enterprise Content Management (carryforward)

### Administration & Other Activities

- External Audit Support
- Annual Audit Risk Assessment & Internal Audit Plan
- TeamMate+ Training & Functional Utilization
- Quality Assessment & Improvement Program (QAIP)
- On-Demand Advisory Services

Audit Plan



#### Additional Information



### Assurance Coverage

#### Specific risk areas covered by planned engagements:

RISK	AUDITABLE AREA	ENGAGEMENT
Asset management	Infrastructure Reliability	Total Asset Management (2)
Business continuity	<b>Business Continuity</b>	Business Continuity Program (5)
Chemical safety	Treatment & Water Quality	Chemical Safety (3)
Competitive contracting	Administrative Services	Sole Source Contracts (8)
Construction	Engineering Design	Progressive Design-Build (Advisory)(23)
Culture	DEI EEO Ethics Human Resources	Corporate Climate Assessments (Advisory)(24)

# Additional Information



### Assurance Coverage (con't)

RISK	AUDITABLE AREA	ENGAGEMENT
Cybersecurity	Cybersecurity	Cybersecurity: Software Asset Inventory & Control (19)
Data governance	Administrative Services	Enterprise Content Management (Advisory)(29)
Delta failure/earthquake	Bay Delta Initiatives	Bay Delta Disaster Preparedness (11)
Fleet vehicles	Integrated Operations Planning & Support Services	Buy v. Lease (Advisory)(22)
Grant compliance	Centralized Grants & Research	Grants (Advisory)(21) Pure Water State Funding Audit (14)
IT Governance	Information Technology	IT Governance (18)

# Additional Information



### Assurance Coverage (con't)

RISK	AUDITABLE AREA	ENGAGEMENT
New Applications	Controller Conveyance & Distribution	Peoplesoft Time & Labor (Advisory)(28) WINS (Advisory)(27) METCON (Advisory)(26)
Power costs/operations	Power Operations & Planning	Power Market Operations (9) Risk Oversight Committee (Advisory)(25)
Recruiting	Human Resources	Recruiting Process (4)
SBA/DBE contracting	Diversity Equity Inclusion	SBA/DBE Program (6)
State Audit	Human Resources	State Audit Monitoring (10)
Third-party compliance	Water Resource Implementation	CLCA Contract Compliance (13)
Water system maintenance	Conveyance & Distribution	CRA Reliability (1) CRA Maintenance (12)

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#### Additional Information



### Deferred Projects

#### Added to audit plan as resources/time become available:

RISK	AUDITABLE AREA
California Air Resources Board (CARB) regulations/fleet exemptions	Integrated Operations Planning & Support Services Sustainability Resiliency Innovation
Community Outreach	External Affairs
Conservation funding	Water Resource Implementation
Contract administration (post-award)	Program Management
Contract selection/award	Administrative Services Engineering External Affairs
Cybersecurity program	Information Technology
Desert housing	Integrated Operations Planning & Support Services



Additional

Information

## Deferred Projects (con't)

RISK	AUDITABLE AREA
District temporary/annuitant usage	Human Resources
Electrical equipment supply chain	Integrated Operations Planning & Support Services
Enterprise risk management	Office of the General Manager
Investigative process	Multiple
Reserves/cost of service	Revenue & Budget
Revenue-generating lease/license contracts	Sustainability Resiliency & Innovation

### Other Risk Areas

- Bonding capacity
- RFP development

Additional Information



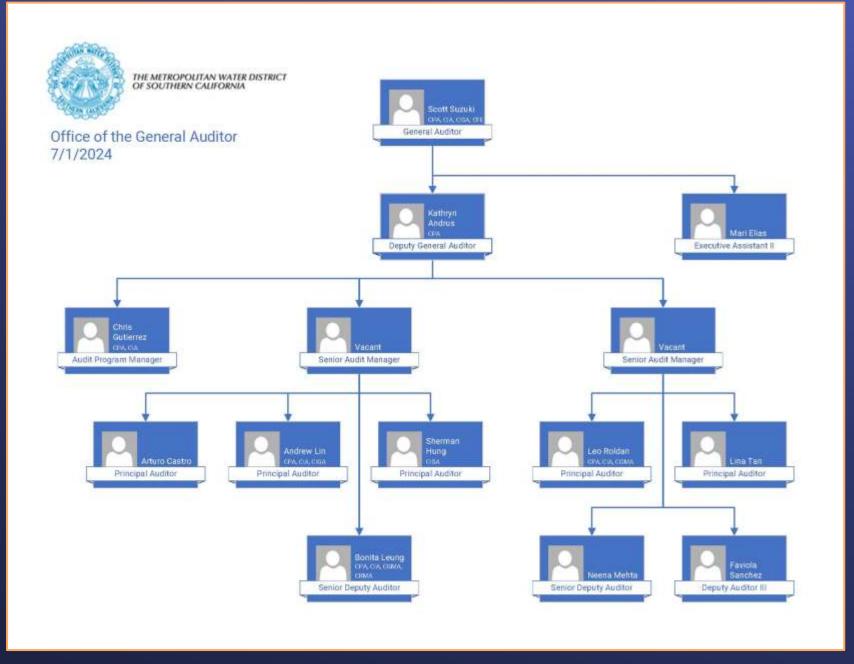
#### Additional Information



#### Resource Plan

- Eleven professional audit team members and one administrative professional
- Audit experience includes financial, performance, fraud, compliance, and information technology
- Six licensed Certified Public Accountants (CPA)
- Five Certified Internal Auditors (CIA) and two Certified Information Systems Auditors (CISA)
- 12,884 productive hours of which 8,564 are net project hours
- All eight higher-risk auditable areas will be covered

### Organization Chart



# Additional Information



### Standards

International Professional Practices Framework (IPPF) standards applicable to this project:

- 2010 Planning
- 2020 Communication & Approval
- 2100 Nature of Work
- 2110 Governance
- 2120 Risk Management
- 2130 Control

Note: The IIA issued the Global Internal Audit Standards in January 2024 as an update to its standards, which will take effect in January 2025.

