



Special Audit Committee

# 2025 Department Head Performance & Goal Setting

Item 7c

June 23, 2025

Item 7c  
Department  
Head  
Performance  
& Goal Setting

Subject

General Auditor's Business Plan for Fiscal  
Year 2025/26

Purpose

Provide a summary of the General Auditor's  
Business Plan for FY 2025/26

General  
Auditor's  
Business  
Plan for FY  
2025/26

## FY 2024/25 Accomplishments: Service Portfolio

1. Audits
2. Advisory Services
3. Follow-Up Reviews
4. Annual Audit Risk Assessment & Internal Audit Plan
5. External Resources RFQ
6. External Auditor Support

# General Auditor's Business Plan for FY 2025/26

## FY 2024/25 Accomplishments: Goals & Results

1. People
2. Quality
3. Innovation
4. Risk
5. Collaboration

# General Auditor's Business Plan for FY 2025/26

## FY 2024/25 Accomplishments

### Goal 1: People

- Training
- Site visits
- Staffing
- Professional certification
- Staff presentations

# General Auditor's Business Plan for FY 2025/26

## FY 2024/25 Accomplishments

### Goal 2: Quality

- Standards readiness assessment
- Staff training
- Internal quality assessment
- External quality assessment recommendations
- Audit charter updates

# General Auditor's Business Plan for FY 2025/26

## FY 2024/25 Accomplishments

### Goal 3: Innovation

- Rapid Reviews
- Artificial intelligence
- Data analytics
- TeamMate+
- Strategic plan

# General Auditor's Business Plan for FY 2025/26

## FY 2024/25 Accomplishments

### Goal 4: Risk

- Fraud training
- Audit plan updates
- Emerging risk topics
- Internal control frameworks



# General Auditor's Business Plan for FY 2025/26

## FY 2024/25 Accomplishments

### Goal 5: Collaboration

- Board Chair/Audit Committee Chair meetings
- Direct Report Team meetings
- Engagement planning with Ethics & General Counsel
- Management status meetings
- Customer service surveys

# General Auditor's Business Plan for FY 2025/26

## FY 2025/26 Goals

1. Service
2. Collaboration
3. Continuous Improvement
4. Quality
5. Capability

# General Auditor's Business Plan for FY 2025/26

## FY 2025/26 Goals

1. Support the district mission, and governance, risk management, and control by executing risk-based audits and advisory services.
  - Initial carryforward projects
  - Recommendations and solutions
  - Contracted audits
  - Rapid Reviews
  - Enterprise risk management & internal control frameworks

# General Auditor's Business Plan for FY 2025/26

## FY 2025/26 Goals

2. Promote positive change by continuing Board and management collaboration.
  - Department head collaboration workshop
  - Combined assurance model
  - Board education
  - Site visits
  - Management training

# General Auditor's Business Plan for FY 2025/26

## FY 2025/26 Goals

3. Seek continuous improvement by pursuing innovative audit means and methods.
  - Key performance indicators
  - Artificial intelligence
  - Data analytics
  - Audit project management system
  - Networking

# General Auditor's Business Plan for FY 2025/26

## FY 2025/26 Goals

4. Ensure quality work and service delivery by conforming to professional internal audit standards.
  - Vision statement, purpose statement, strategic plan
  - Professional standards
  - 2023 External Quality Assessment
  - Internal quality assessments
  - Customer service surveys

# General Auditor's Business Plan for FY 2025/26

## FY 2025/26 Goals

5. Expand Internal Audit capabilities by deploying people-focused and culture-changing initiatives.
  - Metropolitan START values
  - Training
  - Staff specialization
  - Internal career ladder
  - Professional certification





2025 Department Head Performance & Goal Setting

**Thank You**

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General Auditor



