



Organization, Personnel, and Effectiveness
Committee

Authorize Agreement to Provide Security Guard Services

Item 8-3

November 18, 2025

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Authorize Agreement to Provide Security Guard Services

Subject

Authorize an agreement with Securitas to provide security guard services for a maximum period of five years at a total cost not-to-exceed \$84 million; the General Manager has determined that the proposed action is exempt or otherwise not subject to CEQA

Purpose

Authorize an Agreement to Provide Districtwide Physical Security Guard Services

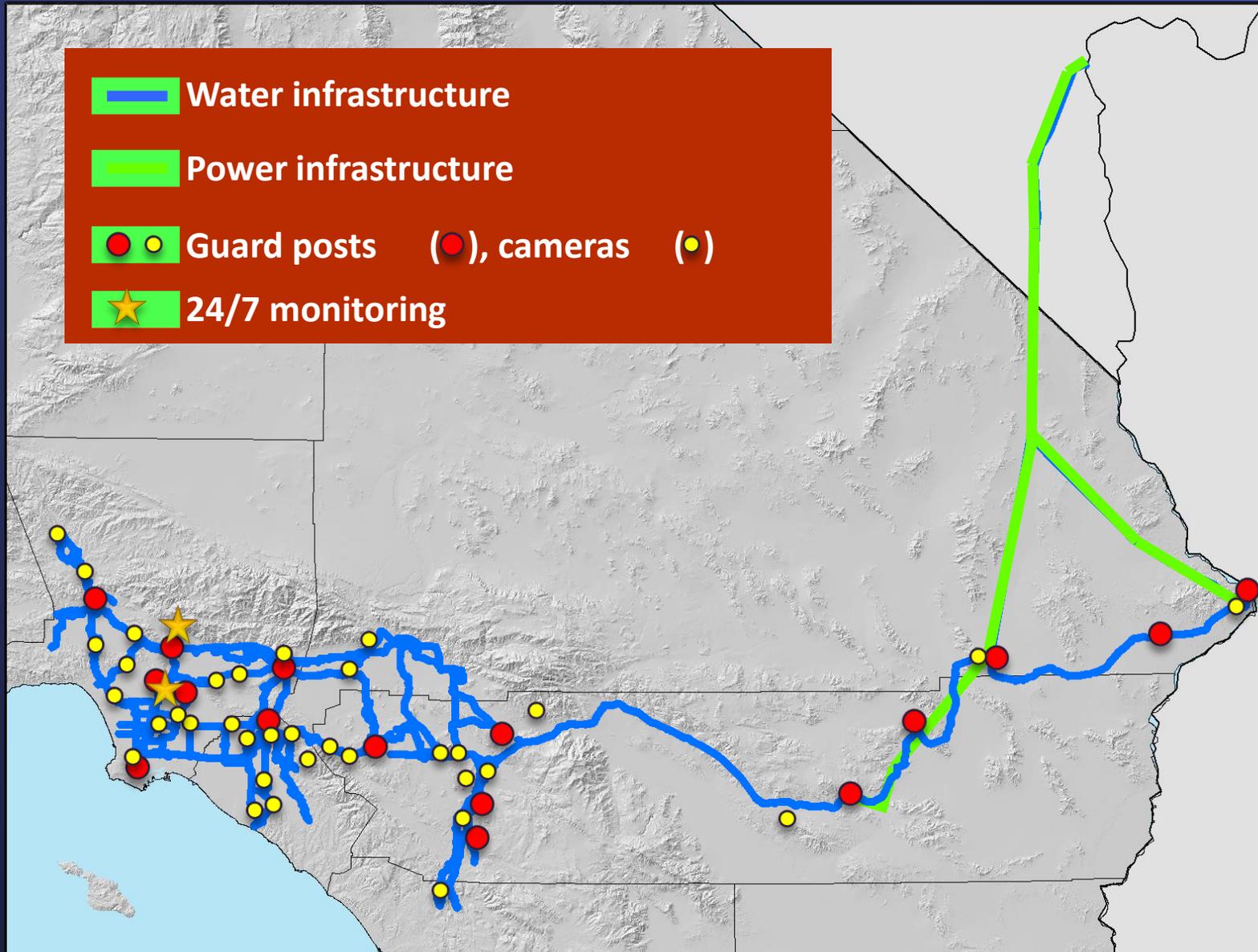
Need for Security Guard Services

- U.S. Homeland Security and EPA Office of Water oversee water utility security and recognize benefits of guard force
 - Control access
 - Patrol infrastructure
 - Respond to incidents
- Provide flexible staffing in response to changing threats
- Allows Metropolitan staff to focus on core operational activities

Mandated Legislation

- America's Water Infrastructure Act (AWIA) of 2018
 - Requires public water systems to update and certify Risk & Resilience Assessments (RRAs) and Emergency Response Plans (ERPs)
- FERC and NERC Regulations
 - NERC develops and enforces mandatory reliability standards for the bulk power system
 - FERC regulates interstate transmission of electricity, including hydroelectric projects
- Workplace Violence Prevention – SB 553
 - Requires annual training, and safety hazards mitigation
 - Cal/OSHA may issue citations and penalties for non-compliance

Scope of Protected Infrastructure



Security Guard Services

Functions

- Control access to critical infrastructure sites
- Operate enterprise-wide video cameras and card readers (24/7) at Security Watch Center (SWC)
- Respond to security incidents (24/7) by alerting Metropolitan and law enforcement
- Support infrastructure shutdowns and special events
- Patrol infrastructure and Metropolitan assets

Controlling Access Matching Identification to Driver



Validating Deliveries



24-hour Monitoring Security Watch Center



Trespassers and Vagrancy Patrol



Protection of Crews and Equipment



Chlorine Transportation Escort



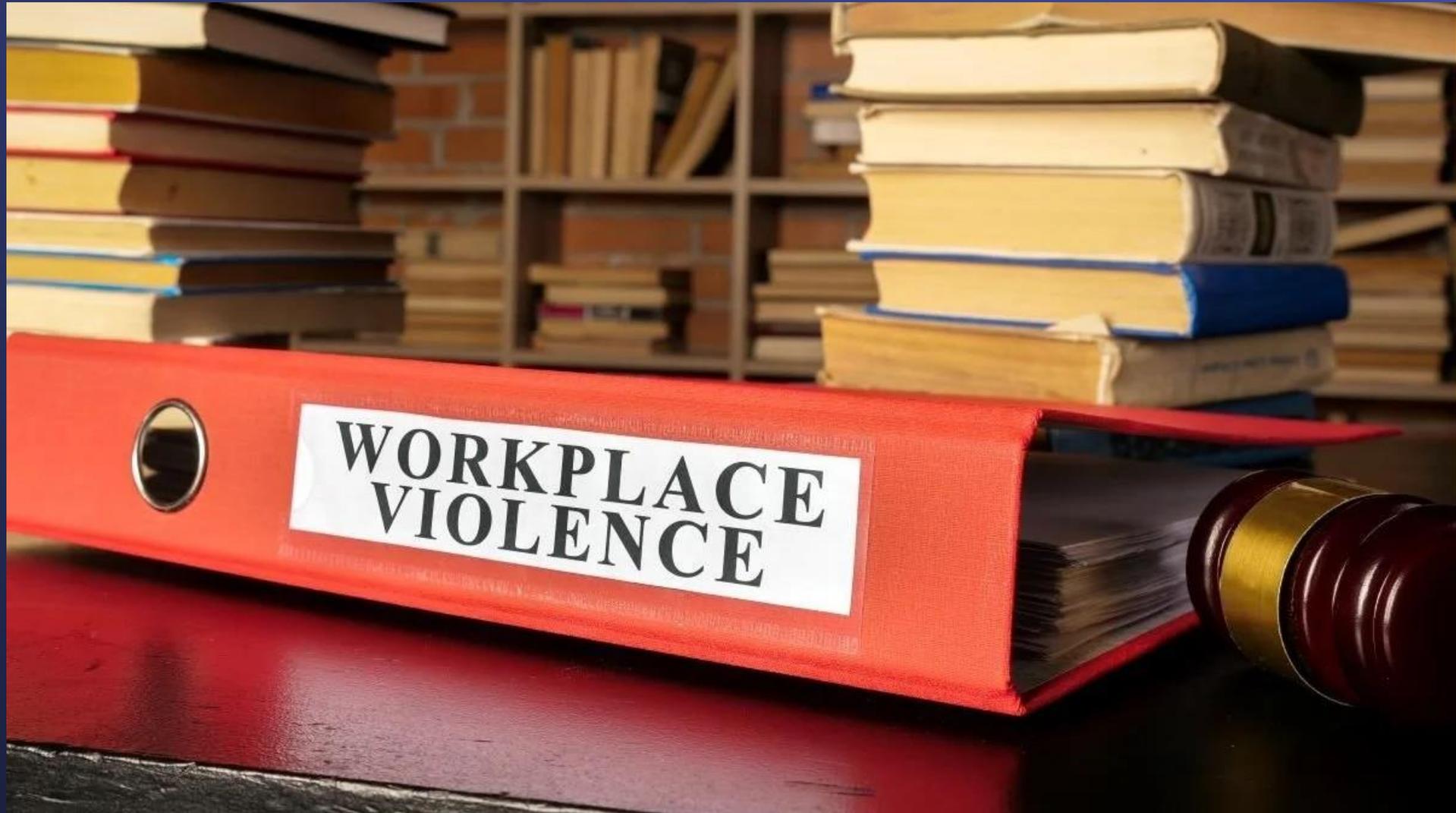
Patrolling Bay Delta Islands



Robotics Patrol Pilot



Workplace Violence Investigation



Grace F. Napolitano Pure Water Southern California Innovation Center



Information Gathering & Analysis



Additional Security Coverage for Future Events



Annual Budget for Security Services

	CONTRACT YEAR	PLANNED SPEND RATE	ACTUAL SPEND RATE	TOTAL CONTRACT	CONTINGENCY
Existing Contract	2020-2025	\$9.3M/Year	\$12M/Year	\$55M	20%
New Contract	2026-2031	\$15.5M/Year	N/A	\$84M	8%

- Proposed - \$15.5M/per year consistent with upcoming budget request

Contract Security Increases

Security demands have caused fees to be greater than in previous contracts. Reasons for increasing costs include:

- CPI - 2020-2025 : 20% - 25%
- Positions and purpose – increased staffing, patrols, and equipment throughout the service area
- Arming security officers throughout the facilities
- Integrating advanced patrol robotics and other technologies
- Replacements of leased vehicles

Competitive Bid Timeline (2025)

July

- A two-step Request for Bids was issued (RFB No. 459392)

September

- Five (5) firms participated, three (3) submitted responsive bids
- Finalists identified for further consideration

October

- Leading bidder identified
- The second lowest bidder has filed a protest

November

- Protest has been resolved
- Recommend Board award

Bid Results

Respondents to RFP

- Securitas - \$77.82M/5yrs
- Universal - \$79.48M/5yrs
- Inter-Con - \$84.59M/5yrs

On October 14, 2025, the Board approved an extension of the current guard contract due to a bid protest regarding the new award. The protest has since been fully resolved and the process completed.

~ 8 %
Contingency

Wage Increase

- Minimum wage – maintaining margins above the minimum
- COLA
- Guards Union in downtown LA

Unforeseeable factors

- Added temporary or permanent posts (e.g. trespassing patrols, AWT)
- Protection of crews and equipment in maintenance and repair projects
- AWIA and DHS regulations and recommendations
- Surge capacity for emergencies

**Recommended contract amount \$84 million
(includes 8% contingency)**

Board Options

- Option 1
Authorize an agreement with Securitas to provide security guard services for a maximum period of five years at a total cost not-to-exceed \$84 million.
- Option 2
Do not award the security guard contract and re-advertise in an attempt to increase the pool of responsive bidders and attain a more favorable contract.

Staff Recommendation

- Option I

