



THE METROPOLITAN WATER DISTRICT  
OF SOUTHERN CALIFORNIA

# Board Report

## Information Technology Group

- **Information Technology Group Monthly Activities for August 2024**

### Summary

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This report provides a summary of activities related to the Information Technology Group for August 2024.

### Purpose

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Informational

### Detailed Report

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In preparation for the end of the availability of classic Teams, the Information Technology Group began performing the required updates to the new version of Teams. The new Teams application has been completely reimaged to offer improved performance, enhanced reliability, security, and IT management capabilities. As a result, users can expect a faster, simpler, smarter, and more flexible application experience. The upgrades included the following:

- Cloud policy enforced to centrally manage settings
- Integrated New Teams version into the Metropolitan standard image (Win10 and Win11)
- Updated 190 devices within the IT team and then proceeded to update the remaining 1,985 Windows 10 devices within the district
- Created deployment packages to support ongoing deployments via both System Center Configuration Manager (SCCM) and Tanium
- Removed Teams Classic from all district devices