THE METROPOLITAN WATER DISTRICT
OF SOUTHERN CALIFORNIA

Information Technology Group

- ## Information Technology Group Monthly Activities December 2025

Summary

This report provides a summary of activities related to the Information Technology Group for December 2025.

Purpose

Informational

Detailed Report

► Strategic Priority #3: ADAPT to changing climate and water resources

Objective 2: Continue to Strengthen Disaster Recovery Capabilities by Enhancing System Redundancies, Streamlining Recovery Processes, and Ensuring Business Continuity Across All Critical Operations

The Information Technology Group successfully conducted its third and final annual business continuity exercise for 2025, which took place from October 24 to November 1, 2025. The core component of this year's testing was the full operational switchover of Metropolitan's 32 critical business continuity applications for one full business week. This comprehensive test included applications hosted across both primary physical data centers and primary cloud platforms, which were successfully recovered and run from their corresponding secondary physical and cloud recovery sites.

The successful completion of these exercises, coupled with supplementary validation tests conducted throughout the year, formally confirms that all Metropolitan critical business continuity applications maintain robust, fully functional secondary platforms capable of activation following a disruptive incident. All three scheduled annual exercises were completed successfully. Testing identified specific opportunities to further optimize and reduce application recovery times (RTOs).

We extend our sincere appreciation to the business units for their cooperation and accommodation. Their support enabled the successful execution of this vital and complex testing with zero disruption to ongoing operations outside of the scheduled switchover timeframes.

Date of Report: 01/13/2026

► Strategic Priority #3: ADAPT to changing climate and water resources

Objective 1: Modernize and Upgrade Legacy Applications to Align with Evolving Technologies

The Information Technology Group successfully completed the full enterprise deployment of Windows 11 across all eligible Metropolitan endpoints in November 2025. This initiative focused on enhancing system security, improving operational efficiency, and ensuring that all computing platforms align with Microsoft's most current and supported operating system.

Completion of this deployment significantly strengthens Metropolitan's cybersecurity posture by leveraging Windows 11's enhanced threat protection, secure boot enforcement, and modern encryption standards. Additionally, the updated interface and productivity enhancements provide a more consistent, efficient, and reliable user experience across the organization.

We extend our sincere appreciation to the business units for their cooperation and accommodation.