



Ethics, Organization, and Personnel Committee

EEO Statistical Report

Item 6a

January 13, 2025



THE METROPOLITAN WATER DISTRICT
OF SOUTHERN CALIFORNIA

Item # 6a
EEO Statistical
Report

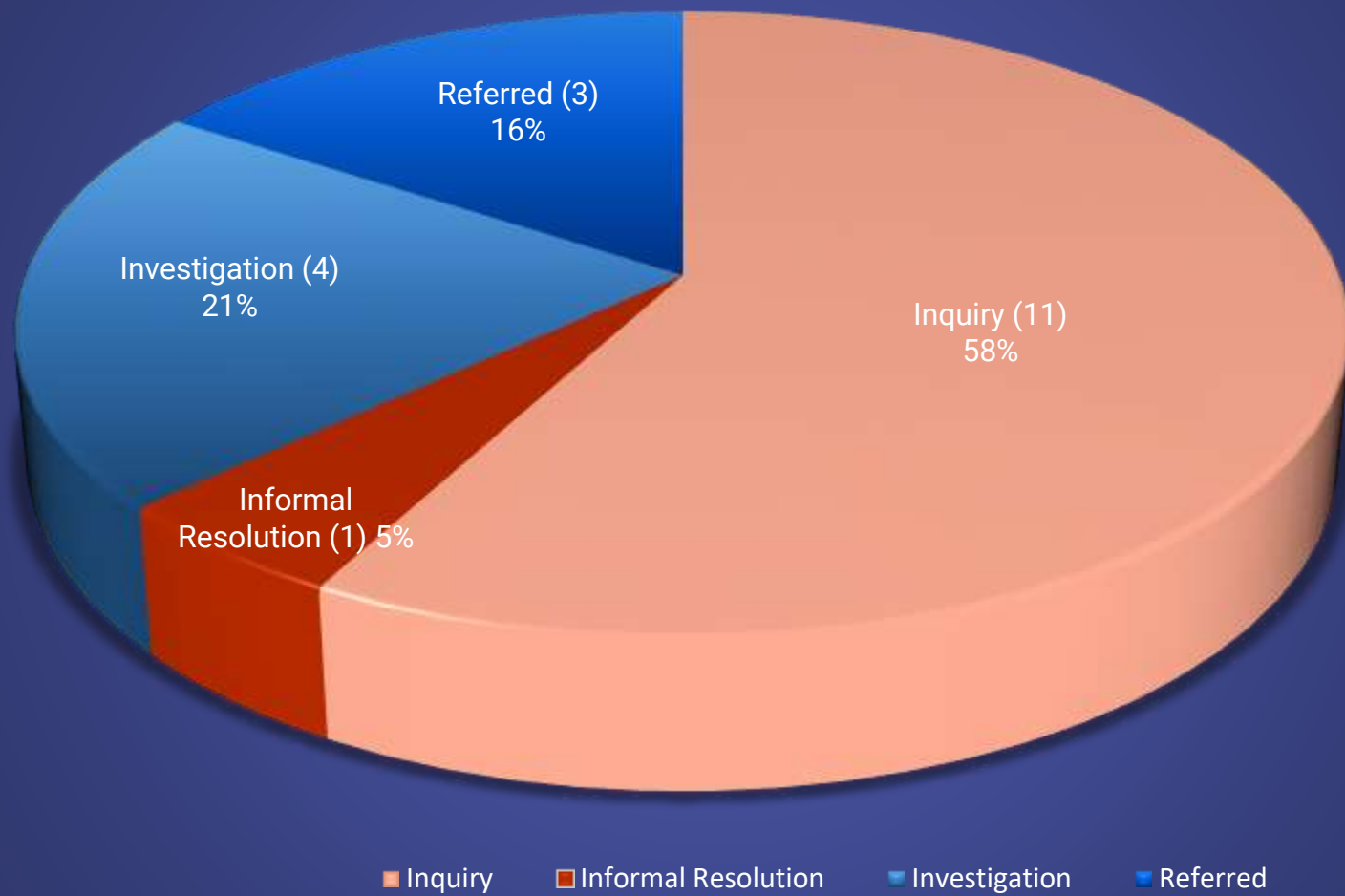
Subject

Inform Board of quarter and 2024 year overview of EEO statistics regarding complaints.

Purpose

Informational update.

Total Complaints Received



October -
December
2024

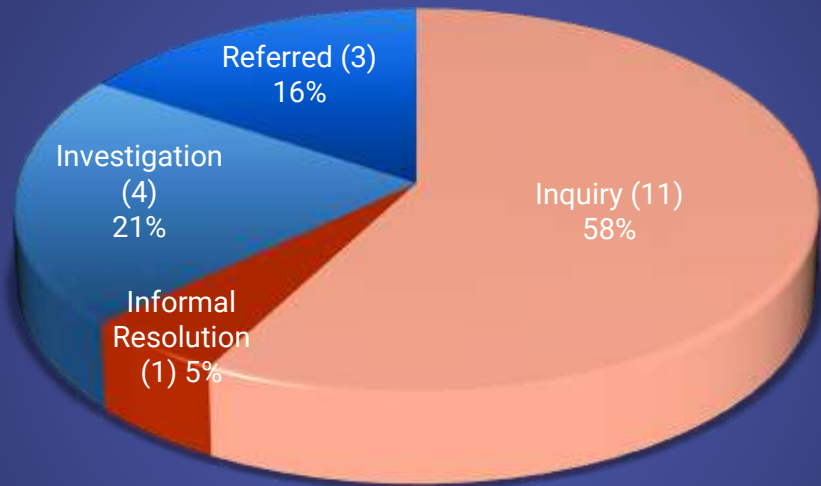
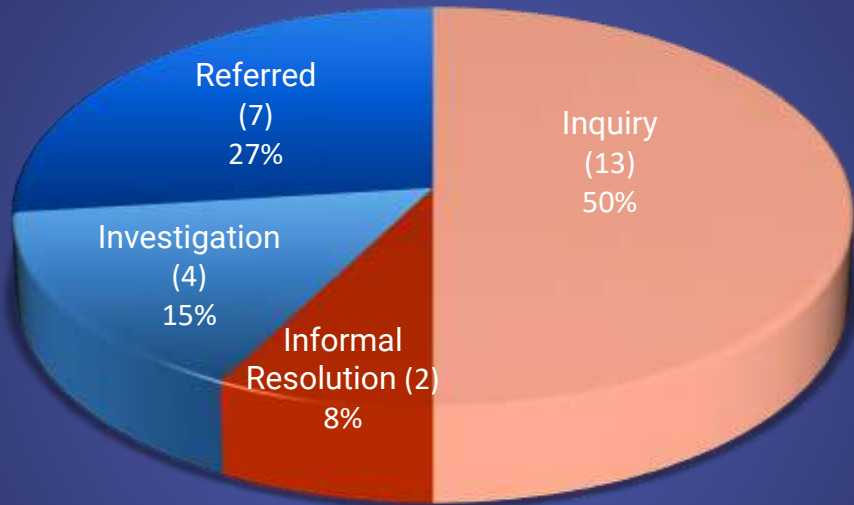
Total = 19

Complaints Comparison by Quarter

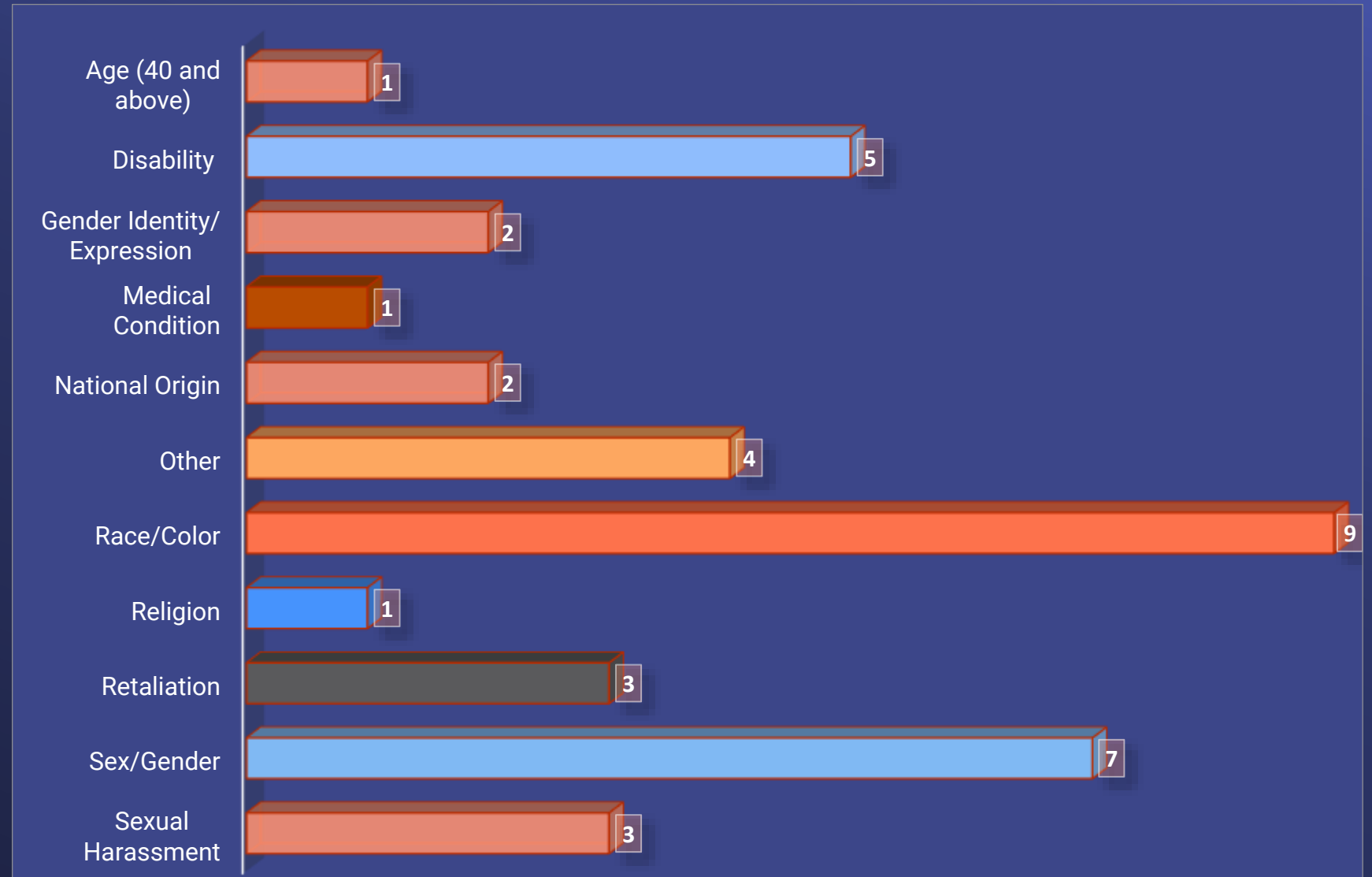
July – Sept. 2024 Total= 26

Oct. – Dec. 2024 Total= 19

October –
December
2024



Quarterly Basis of Complaints

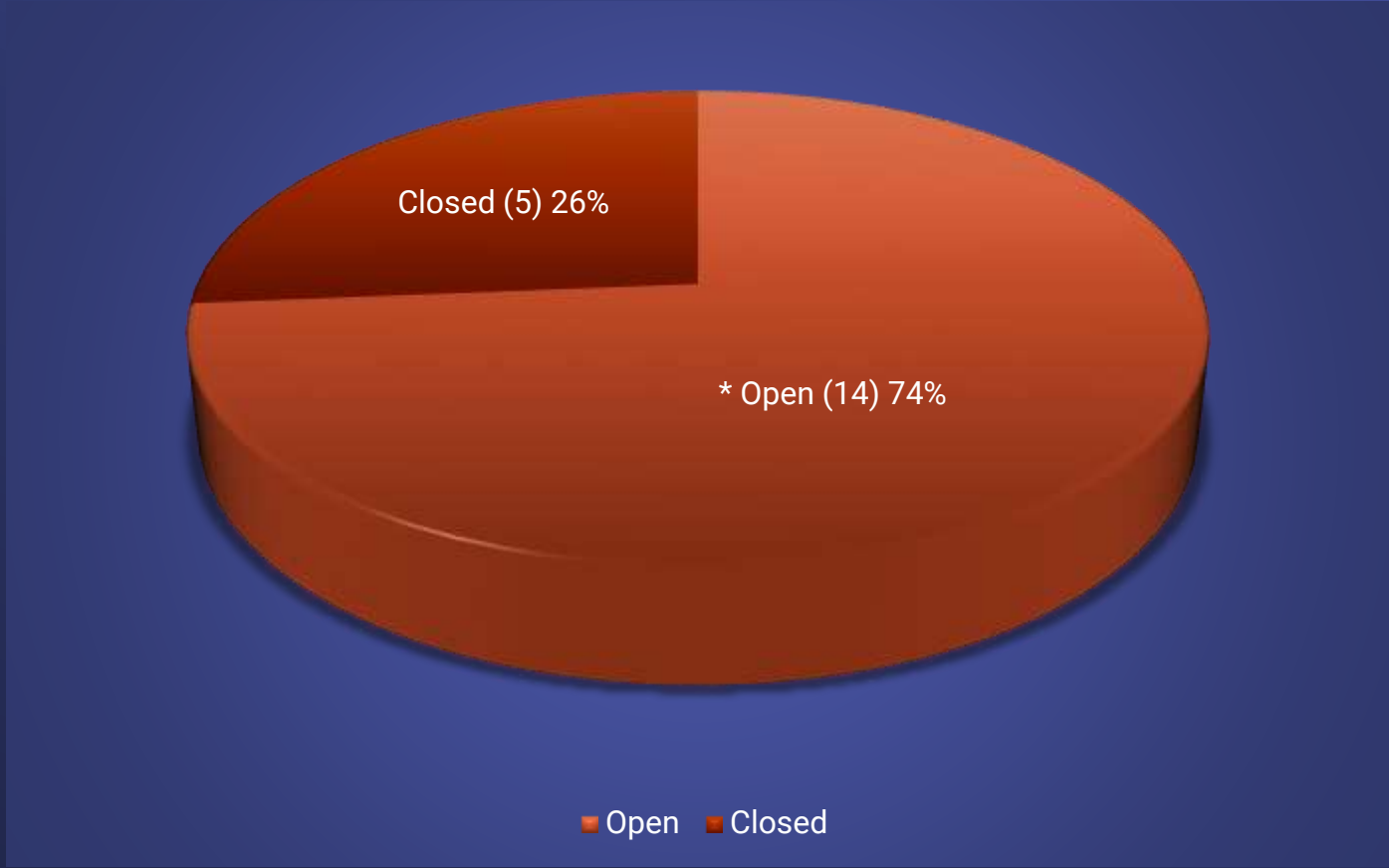


Total = 38

October –
December 2024

Complaints Open and Closed

October –
December
2024

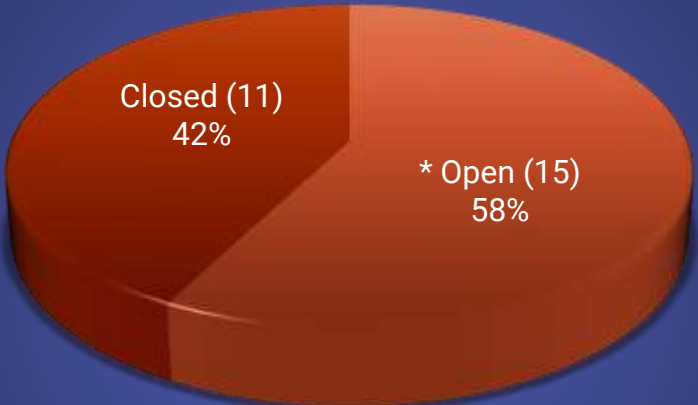


Case Closure
Rate: 217
business days

* 10 Complaints under assessment; 4 Complaints under Investigation/Informal Resolution

Complaints Comparison & Closure Rate by Quarter

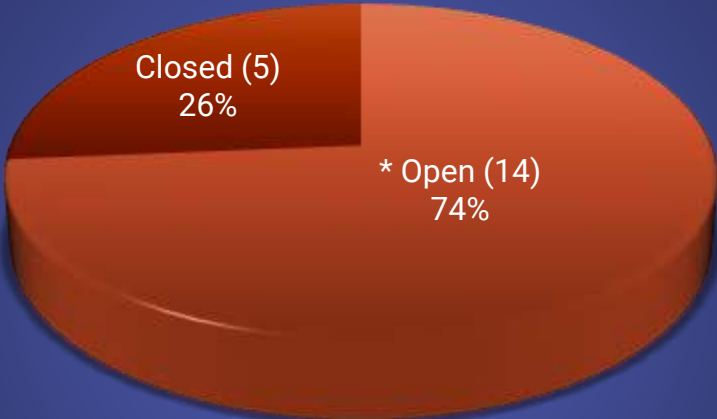
October –
December
2024



Open Closed

Case Closure Rate:
103 business days

July – Sept. 2024



Open Closed

Case Closure Rate:
217 business days

Oct. – Dec. 2024

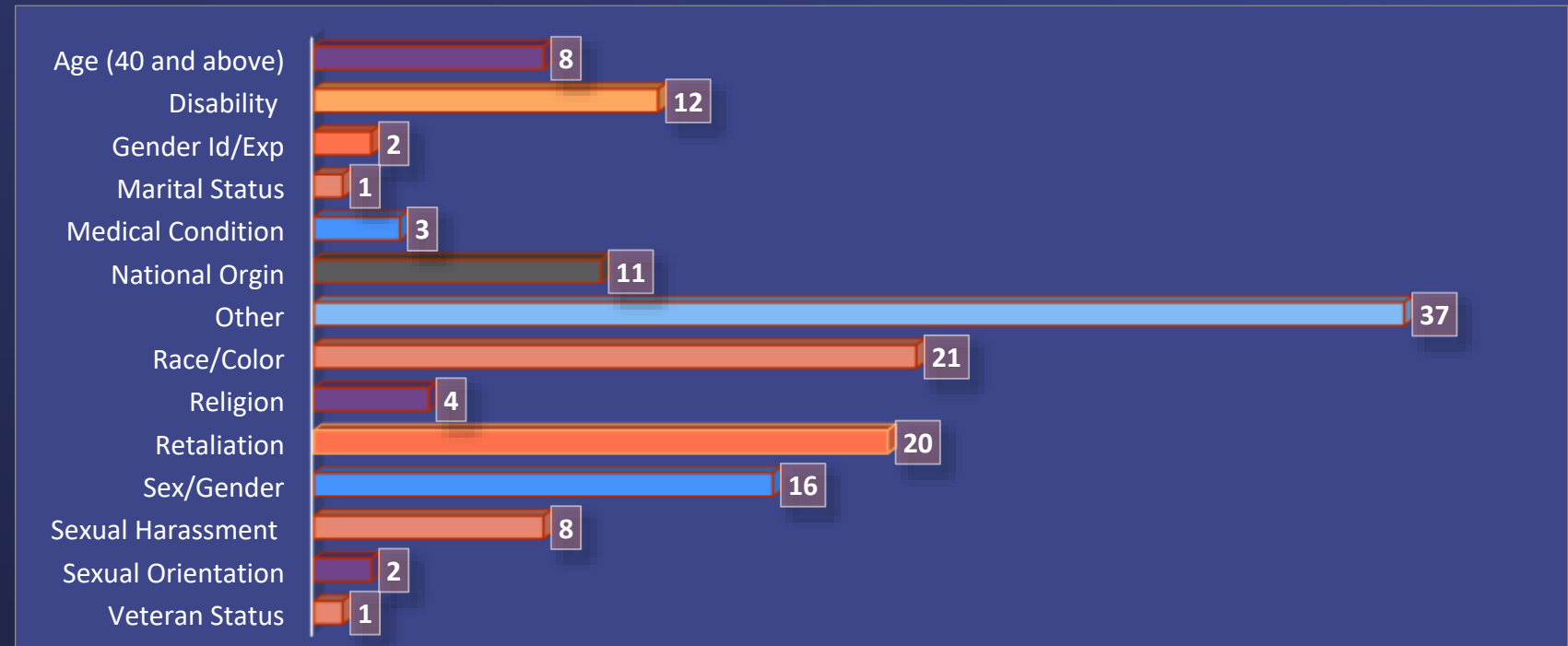
Year End Case Statistics

Total Complaints Received: 103

Average Case Closure Rate: 46 business days

Total Complaints Closed: 108

January 1, 2024 –
December 18, 2024



October –
December 2024

Questions?

