



One Water and Adaptation Committee

# Quarterly Conservation Update

Item 6c

October 13, 2025

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## Quarterly Conservation Update

### Subject

Quarterly Update on Conservation Program

### Purpose

To provide updates on conservation expenditures and activity, as well as additional items, as needed.

# Current Conservation Program Expenditures FYs 2024/25 & 2025/26<sup>(1)</sup>

	Paid <sup>(2)</sup>	Committed <sup>(3)</sup>
Regional Devices	\$1.0 M	\$1.1 M
Member Agency Administered	\$6.0 M	\$6.7 M
Turf Replacement	\$14.7 M	\$29.3 M
Advertising	\$1.4 M	\$0.9 M
Other	\$2.4 M	\$1.7 M
<b>TOTAL</b>	<b>\$25.5 M</b>	<b>\$39.7 M</b>

(1) The Conservation Program biennial expenditure authorization is \$98.2M.

(2) Paid as of 7/1/2024 - 8/31/2025. Financial reporting on cash basis.

(3) Committed dollars as of September 15, 2025.

Current  
Conservation  
Program  
Activity  
FYs 2024/25 &  
2025/26



### **Turf Replacement Rebates:**

August: 278,372 ft<sup>2</sup> replaced

**FY2024/25-FY2025/26: 6,926,211 ft<sup>2</sup> replaced**



### **Trees** (part of Turf Replacement Program):

August: 186 trees rebated

**FY2024/25-FY2025/26: 2,459 units rebated**



### **Clothes Washers:**

August: 453 units rebated

**FY2024/25-FY2025/26: 8,660 units rebated**

**Lifetime Water Savings to be achieved by all rebates in August 2025: 2,020 AF**

FY2024/25-FY2025/26: 54,407 AF lifetime water savings

## Recap: Response to Questions

Metropolitan measures the efficacy of the Conservation program by:

- 1) Using industry-wide assumptions to estimate water savings per measure
- 2) Ensuring qualifying devices or models meet or exceed performance standards
- 3) Verifying the installation of measures through a robust inspection program

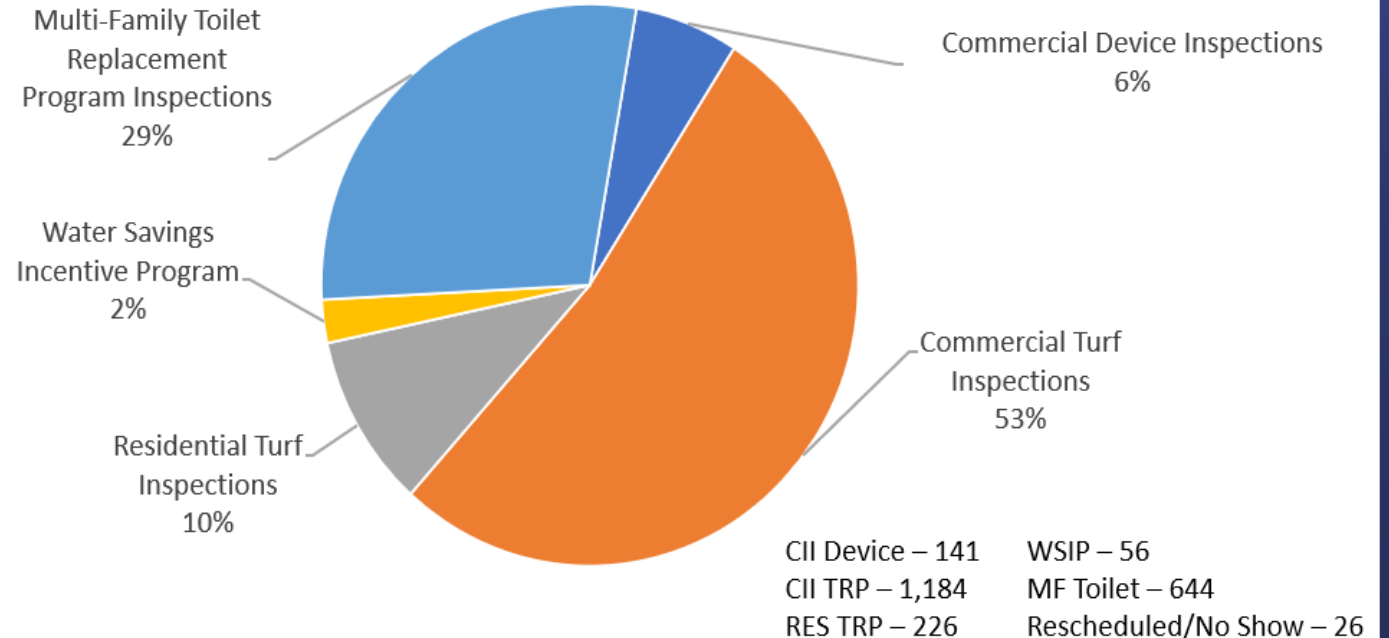
# Metropolitan's Inspection Program includes both random and automatic inspections (for high value applications)

## Inspection Activity by Category



### Inspections Activity by Category April 2023 – April 2024

Grouped by Program Type – RES/CII TRP Broken out



# What Happens When an Inspection Fails?



## Inspections verify the installation of devices/measures eligible for rebate

### Most common issues encountered:

- Discrepancies with number devices installed
- Ineligible device (or not listed among qualifying models)
- Measurement of turf replacement project area: pre and post installation

### Resolution

- Staff work with member and retail agencies to resolve issues
- Goal is to help applicants remain eligible for rebates



# Inspections verify the installation of devices/measures eligible for rebate

## Resolving the Issue When an Inspection Fails



**Inspection Failure**  
Applicant notification: rebate application is denied due to failed inspection

**Applicant takes no action;  
Application closed**

**Applicant resolves issue; Additional inspection performed if needed**

**Applicant requests an exception; Metropolitan and/or Agency reviews. Additional inspection may be performed**

**Applicant disputes findings; Metropolitan reviews / assesses case; Outcomes vary**

**Resolution**  
Applicant receives the rebate or application is closed



## Exception Process



# Exceptions may be considered

- Issues with qualified product lists
  - Unforeseen implementation challenges
1. Applicant submits request to Vendor; elevated to Metropolitan for review
  2. Requests evaluated by program (e.g. Turf Replacement Program or Device Rebate Program)
  3. Member/Retail Agencies are included in the decision, especially if the application includes co-funding
  4. Reviews may include past participation check, photo reviews, and other supporting documentation
  5. A decision to approve or deny the request is made or elevated for additional review

# Ensuring Water Savings through Metropolitan's Regional Conservation Programs

## Summary

- 1) Inspection Program Details
- 2) Program Modification Processes
- 3) Strategies to aid Program Modification

