

# Information Technology Portfolio Management Update Engineering, Operations & Technology Committee

Item 6a September 11, 2023 Information Technology

## Project Management Office

Information Technology (IT) Project Management Office (PMO) is entrusted with the overall governance and management of IT programs, projects and special initiatives. With a team of program and project managers, the PMO is responsible for implementing processes, policies, methodologies, and managing the overall execution of all assigned engagements.

Portfolio includes Infrastructure, Business Systems, Engineering Systems and Operational Technology (OT) projects in support of all Departments and functions within Metropolitan.



## Welcome to Information Technology

Project Management Office - Portfolio Overview









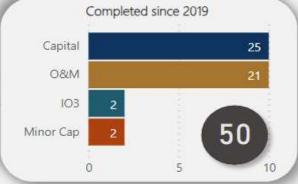






















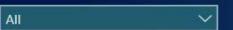




Look Ahead

August 2023

#### 80%+





Capital O&M 1

| Project Status | Project Name  | % Completed | Est End Date | General Status | PM / Responsible |
|----------------|---|-------------|--------------|----------------|------------------|
| Active         | CIP Budget System Improvement (Enhacement approach)             | 80.00%      | 09/01/2023   | Green          | F. Wen           |
| Active         | Real Property Group Business System Replacement                 | 80.00%      | 09/29/2023   | Yellow         | J. Wingate       |
| Active         | Emergency Radio Communications System Upgrade (Two-Way R        | 82.00%      | 08/30/2023   | Green          | R. Kolodji       |
| Active         | MWDH2O.com Redesign (+Micro Sites)                              | 85.00%      | 12/10/2023   | Yellow         | F. Soto          |
| Active         | Fiber Installation at Iron Mountain, Eagle Mountain & Hinds Pum | 90.00%      | 10/10/2023   | Green          | F. Soto          |
| Active         | SOC - Yubikey / MFA   | 95.00%      | 09/30/2022   | Yellow         | Z. Kasilag       |
| Active         | Boardroom (Fire Alarm for Cafeteria to Boardroom)               | 99.00%      | 06/30/2024   | Green          | V. Konanur       |
| Active         | Microsoft Azure Commercial move from San Jose to Phoenix        | 99.00%      | 01/31/2022   | Yellow         | Z. Kasilag       |

#### Description

- · Deploy Yubico YubiKey's to entire district
- Enforce Domain and O-365 Two-Factor Authentication with YubiKey
- Part of Cybersecurity Security Operations Center CIP
- Implement enhancements of the current CIP budgeting system for the following biennium proposal preparation process
- · Update forms to meet current business needs,
- · Modification to current workflows.
- · Implementation of validations and notifications.

Connect Iron Mountain Pump Plant, Eagle Mountain Pump Plant, and Hinds Pump Plant to the public telecommunications network using fiber optic cable. This single mode 96 fibers optic cable would follow the paths of existing power transmission lines and terminate in the areas near switchyards and will require a repeater stations.

Replace existing Real Property application for lease management with a new application covering both Acquisitions and Property Management. Build Cognos based dashboard reports.

Replace the current MWDH2o.com with a new innovative website and design. Emphasize Metropolitan's past, present and future role in Southern California.



105019-X2

CIP Project No

1618-12

CIP Index No

15378

Appropriation

Capital

Funding Source







**Portfolio Overview** 

August 2023

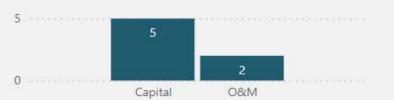


| Project Status | Project Name   | % Completed | Est End Date | General Status | PM / Responsible |
|----------------|--|-------------|--------------|----------------|------------------|
| Active         | Fuel Management System Upgrade                               | 75.00%      | 10/31/2023   | Green          | R. Murdock       |
| Active         | Asset Monitoring and Management System                       | 70.00%      | 10/13/2023   | Yellow         | B. Brenhaug      |
| Active         | G5 Microsoft Defender for Identity                           | 70.00%      | 11/15/2023   | Green          | C. Parada        |
| Active         | Maximo Mobile Computing Upgrade                              | 70.00%      | 11/30/2023   | Green          | R. Murdock       |
| Active         | G5 Microsoft Defender for Cloud Apps (CASB)                  | 60.00%      | 09/30/2023   | Green          | D. Saunders      |
| Active         | Legacy application remediation (VDI replacement)             | 60.00%      | 09/30/2023   | Yellow         | R. Murdock       |
| Active         | ServiceNow - Offboarding and Onboarding Process Requirements | 60.00%      | 09/30/2023   | Green          | S. Hernandez     |



7





50







## Procurement Activities

| Project Status |  |
|----------------|--|
| All            |  |

| Buyer |   |
|-------|---|
| All   | V |

| PM  |   |
|-----|---|
| All | ~ |

|        |          |            |        | 6                |                    |    |                     |
|--------|----------|------------|--------|------------------|--------------------|----|---------------------|
| 6      | 8        | 18         | 10     | Prof Services    |                    |    | 7                   |
| Future | 2 Months | IT Started | Active | 4<br>Procurement | Active<br>No Buyer | יר | Waiting<br>Delivery |

| Priority | Team          | AssocProject                              | Title   | Buyer      | Sourcing Strategy | Status A        |
|----------|---------------|---|---|------------|-------------------|-----------------|
| 1.0      | Procurement   |   | LV.NET  |            | Other (see notes) | 04- Procurement |
| 1.0      | Procurement   | Serivces Procurement                      | Oracle Module for Services Procurement for ESG        |            | RFP               | 04- Procurement |
| 2.0      | Prof Services | CIP Budget Sys Improvements               | CIP Budget Sys Improvements RFP                       |            | RFP               | 04- Procurement |
| 5.0      | Prof Services | Data Analytics                            | RFP Request for Data Analytics Phase 4                |            | RFP               | 04- Procurement |
| 6.0      | Prof Services | Windows (2003/2008) Applications and S    | RFP for Legacy app upgrade vendor                     |            | REP               | 04- Procurement |
| 7.0      | Prof Services | Maximo Mobile Interface Software          | RFP for Maximo Mobile Interface Software              |            | RFP               | 04- Procurement |
| 8.0      | Prof Services | 101C - ECM Phase II                       | ECM Phase II RFP (Design)                             |            | RFP               | 04- Procurement |
| 9.0      | Prof Services | 105150 - Datacenter Backup Infrastructur  | Datacenter Backup Infrastructure Upgrade              | Martin Dun | RFP               | 04- Procurement |
| 10.0     | Procurement   | 105038 - Fuel Management System Upgra     |   |            | EMPTY             | 04- Procurement |
| 40.0     | Procurement   | 105361 - Replacement of Network Switch    |   |            | Direct Purchase   | 04- Procurement |
| 50.0     | EMPTY         | 105042 - Desert Tower Microwave Project   |   |            | EMPTY             | 03- IT Started  |
| 50.0     | Prof Services | 105044 - Security Operations Center       | RFQ 1303 On-Call Services (1Cyber)                    |            | RFQ               | 03- IT Started  |
| 50.0     | EMPTY         | 105053 - AMR Pilot Upgrade Project        |   |            | EMPTY             | 03- IT Started  |
| 50.0     | Procurement   | 105053 - AMR System RTUs & Radio Mod      | Network switches and firewalls for four AMR master    |            | RFB               | 03- IT Started  |
| 50.0     | EMPTY         | Diemer Ozone Network Upgrade Project      |   |            | EMPTY             | 03- IT Started  |
| 50.0     | Prof Services | RFQ1303 On-Call PM Services               | RFQ1303 - Z Consulting                                |            | RFQ               | 03- IT Started  |
| 50.0     | EMPTY         | Zero Emission Vehicle                     |   |            | EMPTY             | 03- IT Started  |
| 51.0     | EMPTY         | EGIS Disaster Recovery                    | Support VDI DR  |            | RFB               | 03- IT Started  |
| 53.0     | Procurement   | 105116 - Wifi Upgrade                     | Network Hardware for WiFi CIP (LA Basin, Riverside,   |            | RFB               | 03- IT Started  |
| 54.0     | Procurement   | IT Infrastructure Upgrade for Security Ca | IT Infrastructure for Security Cameras                | ji j       | j .               | 03- IT Started  |
| 55.0     | Procurement   |   | Field Network Refresh                                 |            | RFP               | 03- IT Started  |
| 56.0     | EMPTY         | 105042-Desert Tower Microwave Project     | Redundant Cisco Routers for Desert Sites              |            | EMPTY             | 03- IT Started  |
| 57.0     | EMPTY         | 105042 - Desert Tower Microwave Project   | Western Region twelve sites microwave equipment r     |            | EMPTY             | 03- IT Started  |
| 58.0     | EMPTY         | Emergency Radio Communications Upgra      | Batteries and Newmar Battery Rectifier and Panel wit  |            | EMPTY             | 03- IT Started  |
| 59.0     | EMPTY         | 105042 - Desert Tower Microwave Project   | Fiber Optic cable installation at Eagle Mtn Head Gate |            | Direct Purchase   | 03- IT Started  |
| 60.0     | EMPTY         | 105053 - AMR RF Upgrade Project Ph 2      | Antenna cables and lightning arrestors                |            | EMPTY             | 03- IT Started  |
| 62.0     | EMPTY         | 105053 - AMR RF Pilot Project             | Enhanced Upgraded Enterprise licenses for 900 MHz     |            | Sole Source       | 03- IT Started  |
| < 70.0   | Drof Conicos  | 10.10E1 Section wide Control Section Un   | SCADA Drima Consultant DED                            | David Hei  | DED               | OF Daliman Star |





Prioritization

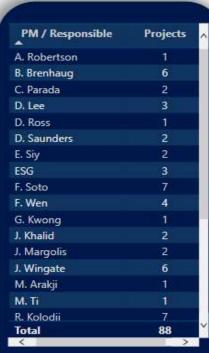
August 2023

ctive PMO Projects

ly PM --> Projects

No Priority Assigned

All Capital, O&M, Status



| Prio | H-M-L | Project   | PM / Responsible |
|------|-------|---|------------------|
| 1    | Н     | Windows Applications and Servers Upgrade (2003/2007/2008)         | Z. Kasilag       |
| 2    | Н     | Microsoft Azure Commercial move from San Jose to Phoenix          | Z. Kasilag       |
| 3    | Н     | JAVA upgrade for EBS  | S. Natarajan     |
| 4    | Н     | METCON/SCADA Control System Upgrade (Phases 1/2/3)                | B. Brenhaug      |
| 5    | Н     | METCON/SCADA Control System Upgrade (Phases 4/5) Mills            | B. Brenhaug      |
| 6    | Н     | WINS Water Billing System Upgrade (Water Information System)      | D. Lee           |
| 7    | Н     | Wifi Upgrade - HQ, P1, P2 and Courtyard                           | Z. Kasilag       |
| 8    | Н     | Asset Monitoring and Management System                            | B. Brenhaug      |
| 9    | Н     | Desert Microwave Tower Site Upgrades (Phase 1 of 2), East side    | R. Kolodji       |
| 10   | Н     | Gene Communication System Upgrade (Poles/Fiber installation, Desi | ESG              |
| 11   | Н     | Roth 401K and Roth 457  | S. Natarajan     |
| 12   | Н     | Secure 2.0  | S. Natarajan     |
| 13   | Н     | Real Property Group Business System Replacement                   | J. Wingate       |
| 14   | Н     | MWDH2O.com Redesign (+Micro Sites)                                | F. Soto          |
| 15   | Н     | MWD Intramet Upgrade  | A. Robertson     |
| 16   | Н     | Emergency Radio Communications System Upgrade (Two-Way Radio      | R. Kolodji       |
| 17   | Н     | Pasadena Microwave Tower  | F. Soto          |
| 18   | Н     | Data Center Backup Infrastructure Upgrade                         | J. Khalid        |
| 19   | Н     | SOC - IBM Manage Services Contract                                | J. Margolis      |
| 20   | Н     | Oracle Services Procurement                                       | V. Konanur       |
| 21   | Н     | Maximo 7.6.1.3 upgrade & web services enabling                    | G. Kwong         |
| 22   | Н     | Enterprise GIS Disaster Recovery                                  | J. Wingate       |
| 23   | Н     | IBM QRadar – QNI (QRadar Network Insights)                        | D. Saunders      |
| 24   | Н     | SOC - Yubikey / MFA   | Z. Kasilag       |
| 25   | Н     | ServiceNow - Offboarding and Onboarding Process Requirements      | S. Hernandez     |
| 26   | Н     | Oracle DB Upgrade   | F. Wen           |
| 27   | Н     | C&D SCADA Network Switches & Router Replacements                  | F. Soto          |
| 28   | Н     | Oracle EBusiness Suite EBS Upgrade [adding Apex, couple others]   | S. Huang         |
| 29   | М     | WIN 11 Upgrade  | R. Murdock       |
| 30   | M     | Replacement of Network Switches at MWD HQ                         | F. Wen           |
| 31   | M     | Fuel Management System Upgrade                                    | R. Murdock       |
| 33   | M     | AMR System Radio Modem Upgrade (Phase 2 of 2)                     | R. Kolodji       |
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**IT Customers** 

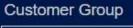
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Projects Tracked 2019 - Today

176









### Projects by Group



| Project Name   | PM / Responsible | % Completed | <b>Project Status</b> | Est End Date          |
|--|------------------|-------------|-----------------------|-----------------------|
| SCADA Control System Upgrade Phase 8 and beyond (Water System Control Master Plan) | B. Brenhaug      | 0.00%       | Queue                 | 12/31/2029            |
| Gene Communication System Upgrade (Poles/Fiber installation, Design)               | ESG              | 1.00%       | Active                | 05/01/2028            |
| Wifi Upgrade - Riverside (Lake Matthews, Skinner, Mills, DVL)                      | F. Soto          | 1.00%       | Active                | 05/31/2026            |
| SCADA Control System Upgrade (Phases 4/5) Mills                                    | B. Brenhaug      | 1.00%       | Active                | 01/31/2026            |
| Migrate OCI Apps (beyond EBS, data marts)  | S. Huang         | 39.00%      | Hold                  | 08/14/2025            |
| Wifi Upgrade - San Bernardino (Eagle Mountain , Hinds, Iron, Gene)                 | F. Soto          | 0.00%       | Active                | 03/31/2025            |
| Dam Monitoring System - starting with the Diamond Valley Lake (DVL)                | J. Wingate       | 1.00%       | Active                | 12/31/2024            |
| Enterprise Data Analytics (Part 3 - Implementation 1 RFP (Top 25 cases))           | S. Vannadil      | 0.00%       | Active                | 12/31/2024            |
| IT Infrastructure Upgrade (Physical Security Camera Program) - East                | Z. Kasilag       | 1.00%       | Active                | 12/31/2024            |
| IT Infrastructure Upgrade (Physical Security Camera Program) - West                | Z. Kasilag       | 1.00%       | Active                | 12/31/2024            |
| Windows Applications and Servers Upgrade (2003/2007/2008)                          | Z. Kasilag       | 10.00%      | Active                | 12/31/2024            |
| Pasadena Microwave Tower   | F. Soto          | 10.00%      | Active                | 12/15/2024            |
| Payroll and Timekeeping Improvements   | V. Konanur       | 40.00%      | Active                | 10/30/2024            |
| WINS Water Billing System Upgrade (Water Information System)                       | D. Lee           | 53.00%      | Active                | 10/08/2024            |
| Oracle EBusiness Suite EBS Upgrade [adding Apex, couple others]                    | S. Huang         | 0.00%       | Hold                  | 10/01/2024            |
| Oracle Services Procurement  | V. Konanur       | 10.00%      | Active                | 09/30/2024            |
| AMR System Radio Modem Upgrade (Phase 2 of 2)                                      | R. Kolodji       | 32.00%      | Active                | 06/30/2024            |
| Engine aring Operations Of Tachmalagy Operations                                   |                  |             |                       | And the second second |

